

CVS Pharmacy® coupon policy

CVS Pharmacy coupons (ExtraCare® coupons and other store-issued coupons), ExtraBucks® Rewards and third-party manufacturer's (mfr.) coupons are accepted in our retail stores in accordance with the following guidelines and as required by state and local laws.

CVS Pharmacy reserves the right to change this policy at any time without advance notice or advertisement.

All paper coupons:

- Must be presented during checkout in order to receive credit
- Must be legible
- Must have a scannable barcode
- Are acceptable in black and white or color
- May not be duplicated

Other guidelines & limitations:

- We reserve the right to process coupons in any order.
- Coupons must be used on or before the expiration date.
- Qualifying ExtraCare card must be presented at checkout to use CVS Pharmacy coupons. Does not apply in limited circumstances.
- Valid coupons loaded to your ExtraCare card will be applied at checkout.
- We cannot scan coupon barcodes directly from a mobile device.
- Manufacturer's (mfr.) coupons are generally designated with "manufacturer's coupon" or "mfr." printed on the face of the coupon (other similar type language may appear on the face of the coupon indicating funding from the manufacturer).
- You cannot exchange your coupons or ExtraBucks Rewards for cash or gift cards. Neither coupons nor ExtraBucks Rewards can be refunded or re-issued. CVS Pharmacy coupons may be subject to state sales tax rules similar to manufacturer's coupons. Sales tax may be charged on pre-coupon price as required by law.
- Your purchase must include qualifying items in order to use coupons.
- Individual coupon value cannot exceed the value of the item it is applied to.
- CVS Pharmacy coupons generally cannot be used on sale, promotional or clearance items. Other restrictions may apply. Language at the bottom of coupons may provide additional coupon acceptance rules.
- You can only use one item-, brand-, or category-specific CVS Pharmacy coupon and one manufacturer's coupon per qualifying item unless prohibited by either coupon. We honor manufacturer limitations.
- Some coupons may not be applicable to orders placed on CVS.com
- We have the right to refuse or limit the use of any coupon and/or the subsequent return for any reason and at the discretion of CVS Pharmacy management.

Visit [CVS.com/CouponPolicy](https://www.cvs.com/CouponPolicy) for more information.

Refunds/returns

If you are not satisfied with an item purchased from CVS Pharmacy, you may return the item, along with the original receipt, for a refund, exchange or store credit equal to your original purchase price.

- Cash, debit/credit card and check refunds must be requested within 60 days of purchase, along with the original receipt.
- Items presented for return without an original receipt may be exchanged for merchandise or a CVS Pharmacy MoneyCard. Valid customer identification is required.

For your convenience, items may be returned to any CVS Pharmacy location.

Check acceptance

Personal checks made payable to CVS Pharmacy are accepted for the exact amount of the sale or less. Personal identification (ID type, ID number and phone number) will be requested from all customers who are making check purchases.

Minimum purchase amounts

CVS Pharmacy imposes no minimum purchase amounts for payments tendered with debit/credit cards or checks.

Coupon policy FAQ

What happens when I want to use a coupon with a value that is higher than the amount I am purchasing?

You may still use the coupon; however, its value will drop down to the value of the amount you are purchasing.

Example:

- A \$5 coupon for a \$4.99 item will result in a \$4.99 coupon value.

Can I use multiple coupons within a transaction?

Yes, as long as all of the coupons meet their qualifications.

Examples:

- Two \$3 off \$15 coupons for purchases that are \$30.00 or higher.
- \$3 off \$15 coupon and \$5 ExtraBucks® Rewards for a purchase of \$15.
- \$1 off toothpaste mfr. coupon and a \$2 off toothpaste Coupon Center coupon for a \$3 toothpaste item.

Can I use multiple coupons on sale items?

Yes, for certain coupons and certain sale items.

Examples:

- Suave shampoo is on sale for \$2.00 Buy One, Get One Free (BOGO) and the customer purchases two shampoos; the customer may use two coupons for \$1.00 each and pay the applicable tax.
- Suave shampoo is on sale for \$2.00 BOGO and customer has a mfr. coupon for Suave BOGO. Customer will receive both items for free but will need to pay any applicable tax.

How do I determine the application of sales tax on my purchase that involves the use of a coupon?

Funded manufacturer's/mfr's coupons will generally calculate sales tax on the pre-coupon price of the item, as required by state law*. If the coupon is issued by CVS Pharmacy® (ExtraBucks Rewards plus ExtraSavings coupons that includes ExtraCare® Coupon Center and myWeekly Ad circulars), the coupon is generally deemed a retailer coupon and the sales tax is calculated on the discounted price of the item (after the coupon is applied), as required by state law. However, some CVS Pharmacy issued coupons are "funded manufacturer's coupons" and designated as mfr. on the face of the coupon and also on your receipt. Sales tax is calculated on CVS Pharmacy issued mfr's coupons on the pre-coupon price of the item.

*Sales tax is calculated on the discounted price of the item (after the manufacturer's coupon is applied) in the following states: CT, MA, MO, PA, TX

Can the processing order of multiple coupons that are applied to an item affect the calculation of sales tax?

Yes. Although CVS Pharmacy reserves the right to determine the processing order of its retailer coupons issued (including discounts earned via the ExtraSavings Programs and myWeekly Ad circulars), individual state tax laws govern the processing order of retailer coupons vs. funded manufacturer's coupons.

Am I limited by how many items I can buy?

There is no set limit however, store managers do reserve the right to set discretionary limits on specific items being purchased in order to ensure there are enough of those items for other customers.

How am I able to use percent-off coupons?

Percent-off coupons may be used on non-promotional/non-sale items. Exclusions are displayed on each of the coupons.

How do I use digital ExtraCare coupons or ExtraCare coupons that have been sent to my card?

You are able to send available deals and coupons to your ExtraCare card from CVS.com®, the CVS Pharmacy mobile app, digital receipts and CVS Pharmacy email. Click on the Send-to-Card® icon and view the success indicator on the landing page to ensure it was loaded properly. To use it, purchase the necessary items the coupon is valid for and ensure your ExtraCare card is scanned. The colleague will ensure it is applied to that transaction during the checkout process.

What is considered an ExtraCare coupon?

Any coupons and ExtraBucks Rewards that print at the ExtraCare Coupon Center; or are featured in your printed or digital receipt, CVS Pharmacy mobile app, or on CVS.com are considered ExtraCare coupons. Quarterly ExtraBucks Rewards, circular ExtraBucks Rewards, BeautyClub ExtraBucks Rewards, and Pharmacy & Health ExtraBucks Rewards® are all types of ExtraCare ExtraBucks Rewards.