



**CALIFORNIA CONSUMER PRIVACY ACT OF 2018 (CCPA)
CONSUMER REQUEST METRICS – CALENDAR YEAR 2020**

Pursuant to the California Consumer Privacy Act of 2018 (CCPA), CVS Pharmacy recording metrics reflect that it received, complied with in whole or in part, and denied the following requests during the calendar year 2020:

REQUEST TYPE	Number of Requests	Mean Number of Days Substantively Responded To
Requests to know	3,767	9
Requests to delete	12,395	17
Requests to opt-out	306	0

Opt-out requests are immediately enforced through suppression of digital marketing cookies.

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Document Date: 7/1/2021