



**CALIFORNIA CONSUMER PRIVACY ACT OF 2018 (CCPA)  
CONSUMER REQUEST METRICS – CALENDAR YEAR 2021**

**Pursuant to the California Consumer Privacy Act of 2018 (CCPA), CVS Pharmacy recording metrics reflect that it received, complied with in whole or in part, and denied the following requests during the calendar year 2021:**

<b>REQUEST TYPE</b>	<b>Number of Requests</b>	<b>Mean Number of Days Substantively Responded To</b>
Requests to know	5,668	4
Requests to delete	18,269	14
Requests to opt-out	3,144	0

**Opt-out requests are immediately enforced through suppression of digital marketing cookies.**

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