



Public & Media Relations

9500 Euclid Ave. / JLN4-01

Cleveland, OH 44195

Phone: 216/444-0141

Fax: 216/445-3040

http://my.clevelandclinic.org/media_relations

PRESS RELEASE

For Cleveland Clinic:

Erinne Dyer, 216-444-8168, dyere@ccf.org

Tracy Wheeler, 216.444.4235, wheelet2@ccf.org

For MinuteClinic & CVS Caremark:

Carolyn Castel, 401-770-5717, ccastel@cvs.com

**CLEVELAND CLINIC ENTERS INTO AGREEMENT
WITH MINUTECLINIC**

*Clinical collaboration and integration of electronic medical records
to be provided at locations throughout NE Ohio*

Embargoed until 12:01 a.m. Friday, Feb. 13, 2009, Cleveland: Cleveland Clinic has entered into a clinical collaboration with MinuteClinic, the pioneer and largest provider of retail health care in the United States, at several locations inside select northeast Ohio CVS/pharmacy stores. These locations, which provide a convenient, seven-day-a-week option for those with acute minor illnesses, will now have a direct link to one of the nation's premier hospitals.

Sharing a core value of providing the highest quality care, MinuteClinic distinguishes itself as the first and only retail health care provider to receive accreditation from The Joint Commission, the national evaluation and certifying agency for nearly 15,000 health care organizations and programs in the United States.

“This relationship will demonstrate a true continuity of care model in Northeast Ohio,” states David Bronson, M.D., Chair, Medicine Institute, Cleveland Clinic. “Consumers today want access, affordability and coordinated care at all levels. This collaboration with MinuteClinic enhances this innovative solution and addresses those needs while providing quality medical care for acute minor illnesses.”

By the end of 2009, the collaboration will include nine locations in northeast Ohio, each one staffed by a MinuteClinic nurse practitioner with clinical consultation provided by a Cleveland Clinic Health System-appointed Medical Director. The first location to implement this collaboration will be in Chagrin Falls at 16801 Chillicothe Rd., effective January 2009, with the rest to follow throughout the year. Signs inside and outside the stores will notify customers that each site is collaborating with Cleveland Clinic.

As part of the collaboration, Cleveland Clinic and MinuteClinic will fully integrate their electronic medical records (EMR) systems to streamline communication around all aspects of a patient's care. Each Cleveland Clinic-affiliated MinuteClinic will have access (with patient consent) to a patient's Cleveland Clinic MyChart electronic medical record – which includes medical history, prescriptions, treatments and health maintenance information. At the patient's request, MinuteClinic will share its patient information with other Cleveland Clinic-affiliated locations in Northeast Ohio via the MinuteClinic EMR for MinuteClinic patients who have been treated in those locations.

“We are pleased to be working with one of the leading medical institutions in the United States to expand access to basic health care needs in the Cleveland community,” said Chip Phillips, MinuteClinic president. “Through this agreement, Cleveland Clinic's family physicians will serve as a valuable resource to our MinuteClinic nurse practitioners in Northeast Ohio and we look forward to collaborating with Cleveland Clinic on a range of patient education and preventive services.”

MinuteClinic treats common family ailments, such as allergies, bronchitis, pink eye, sinus infections, swimmer's ear, minor skin infections and rashes. The clinics also offer various health screenings, pregnancy tests, suture removal and vaccinations.

Patients with more urgent medical needs will be referred to their existing primary care provider, or the nearest urgent care center or emergency room. If patients do not have an existing primary care provider, they will be provided convenient options which will include -- but will not be limited to -- Cleveland Clinic-affiliated options.

Cleveland Clinic patients who contact the Nurse On Call service may be referred to MinuteClinic as one option for the treatment of minor illnesses.

MinuteClinics operate from 8 a.m. to 8 p.m. Monday through Friday; 10 a.m. to 4 p.m. Saturday and Sunday. No appointments are required. Most health insurance plans are accepted at MinuteClinic. For a complete list of insurers, go to www.minuteclinic.com.

About Cleveland Clinic

Cleveland Clinic, located in Cleveland, Ohio, is a not-for-profit multispecialty academic medical center that integrates clinical and hospital care with research and education. Cleveland Clinic was founded in 1921 by four renowned physicians with a vision of providing outstanding patient care based upon the principles of cooperation, compassion and innovation. *U.S. News & World Report* consistently names Cleveland Clinic as one of the nation's best hospitals in its annual “America's Best Hospitals” survey. Approximately 1,800 full-time salaried physicians and researchers at Cleveland Clinic and Cleveland Clinic Florida represent more than 100 medical specialties and subspecialties. In 2007, there were 3.5 million outpatient visits to Cleveland Clinic and 50,455 hospital admissions. Patients came for treatment from every state and from more than 80 countries. Cleveland Clinic's Web site address is www.clevelandclinic.org.

About MinuteClinic

Minneapolis-based MinuteClinic is a subsidiary of CVS Caremark Corporation (NYSE: CVS), the largest provider of prescriptions in the nation. MinuteClinic launched the first retail health care centers in the United States in 2000 and is the first provider to establish a national presence with more than 500 locations across the country in 25 states. By creating a health care delivery model that responds to consumer demand, MinuteClinic makes access to high-quality medical treatment easier for more Americans. The

company has generated more than 3 million patient visits, with a 95 percent customer satisfaction rating. A recognized leader in the patient-centric health care movement, MinuteClinic consistently brings innovation to the marketplace and sets new standards for clinical quality that exceed the national guidelines established for store-based clinics by the American Medical Association (AMA) and the American Academy of Family Physicians (AAFP). MinuteClinic is the first and only retail health care provider to receive accreditation from The Joint Commission, the national evaluation and certifying agency for nearly 15,000 health care organizations and programs in the United States. For more information, visit www.MinuteClinic.com.

###