



Aetna® and Longevity Health (I-SNP)

2024 Over-the-Counter Health Solutions (OTCHS) Product Catalog

Keep this booklet handy. Use this to place an OTC benefit order between January 1, 2024, and December 31, 2024.



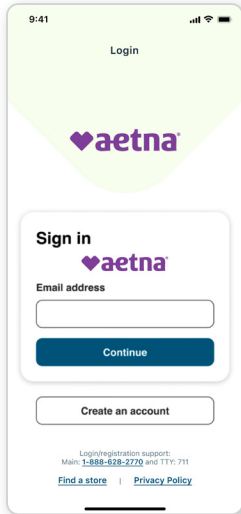
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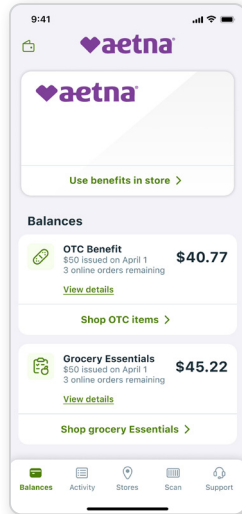
New! The OTC Health Solutions® app

Get the most out of your benefit using our mobile app! Simply download the OTC Health Solutions app to get started. It's available on the App Store® for Apple® devices or on the Google Play™ store for Android™ devices. This app will allow you to scan and view the items offered, process an order, view past orders and view account information.

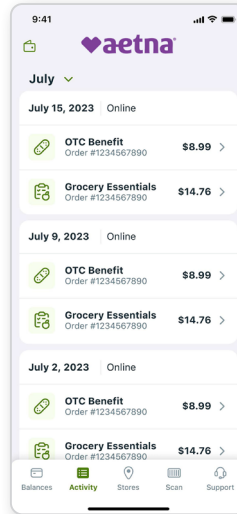
Sign in or create an account to use many helpful tools



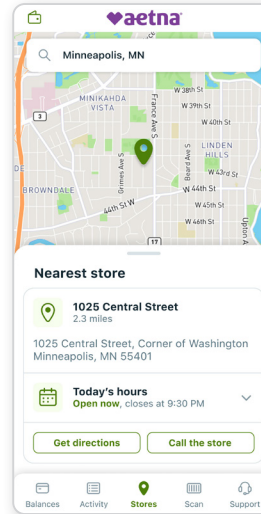
Sign in or create an account



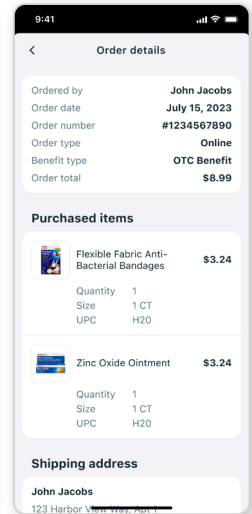
View the balance of your benefits



View your order history



Store locator

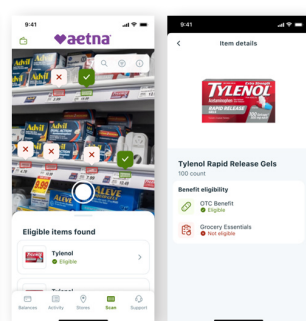
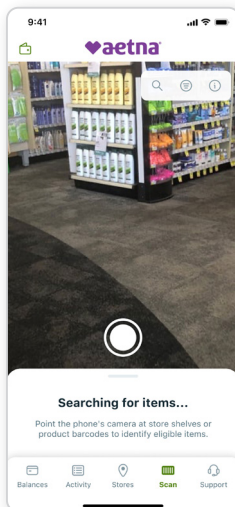


View past order details

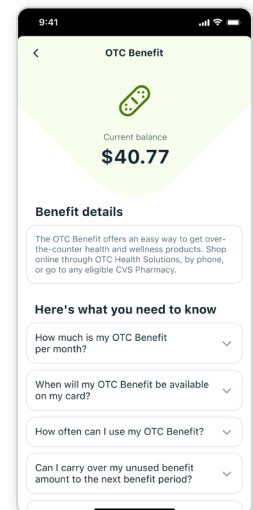
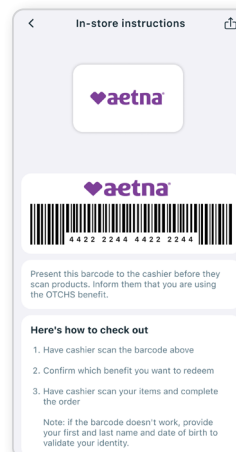
The OTC Health Solutions app in store

The OTC Health Solutions app makes it more convenient and quick to ring up items at a store. It is as easy as 1, 2, 3.

1. Scan the item's barcode inside of the store to confirm if it is approved.
2. Show the cashier your digital barcode for faster check out.
3. After every order, you can check your remaining balance and additional FAQs.



- Approved items
- Non-approved items



Here are three convenient ways to place an order

Choose the way that works best for you



1. In store

You can get your OTC items at any CVS Pharmacy®, Navarro®, or CVS Pharmacy y más® stores. To find your nearest location, go to [CVS.com/storelocator](https://www.cvs.com/storelocator).† This excludes CVS Pharmacy locations inside Target or Schnucks stores and select other CVS Pharmacy locations.



How to use your OTC Health Solutions® benefits in store:

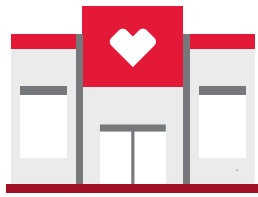
1. Refer to your OTC catalog to identify items in the catalog you want to purchase. Only the items listed in your catalog are available through your plan.
2. Go to any CVS Pharmacy®, CVS Pharmacy y más® or Navarro® store.†
3. You can find eligible products in the dedicated OTCHS section (if available) or on shelves throughout the store. To identify covered items, look for OTC items with the blue shelf tags and match the SKU number to items in your catalog.

Note: In-store prices may vary from those in this catalog. However, the prices in the catalog are what will be deducted from your benefit.

4. You can redeem your benefit at any register. To check out, tell the cashier you have an OTC benefit. Then show your member ID card or another valid ID to the cashier before they scan products. Your member ID card is used to verify eligibility and how much of your quarterly allowance is available, not as a payment.

†These pharmacies will be a provider in our Medicare Advantage network in 2024. They may also contract with other plans. IMPORTANT: To find your nearest location, go to [CVS.com/storelocator](https://www.cvs.com/storelocator) or contact OTCHS at **1-833-331-1573 (TTY: 711)**.

How to identify eligible items in store



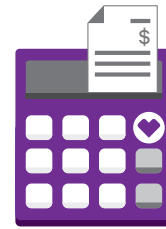
Visit your nearest CVS Pharmacy store.



Find approved items available through your plan's OTC catalog.



Look for the blue labels containing the OTCH indicator, SKU number or by scanning with the OTCHS app to confirm item eligibility.



Go to any register to process your order.

Look for "OTCH" followed by the six-digit SKU number and match it to your plan catalog.



Allergy		
Code/SKU	Product	Cost/QTY
A48 888489	Fexofenadine 180mg 90 CT	\$34.00
A49 919205	Loratadine Tablets 10mg 90 CT	\$30.00
A5 232642	Loratadine 1mg 24 hr Regular 30 CT	\$10.00
A50 994284	Allergy Relief 25mg 365 CT	\$20.00

Please note that the regular retail price in the store may vary. For prices that apply when you use your OTC benefits, consult this catalog. Catalog prices cannot be combined with promotional offers or ExtraBucks® Rewards. Not all products will be carried in all participating CVS® OTCHS stores.

Instructions for CVS store colleagues



1. Scan QR code.
2. You will be automatically redirected to the OTCHS app on the point-of-sale (POS) terminal.
3. Ask the member for their plan ID card.
4. Select the member's plan.
5. Enter the member ID or the member's first and last name.
6. Scan eligible products and follow instructions on the POS system to complete the transaction.
7. If you have trouble locating the member or processing the transaction, please call the dedicated OTCHS store support line for help.



2. Online

The fastest, easiest and most convenient way to order 24/7 is to visit [CVS.com/otchs/myorder](https://www.cvs.com/otchs/myorder).

How to place an order online:

1. Create an account

- If it's your first time placing an order online, you will need to create an account by visiting [CVS.com/otchs/myorder](https://www.cvs.com/otchs/myorder).
 - Choose the “Create Account” button and follow the instructions.
 - You will need your **member ID, date of birth, ZIP code and current email address**. (Each member registering needs to have a separate email address. If a member shares an email address with a spouse or caregiver who also has an OTC account, they will only be able to register one account.)
 - You will also need to create a password.
- If you need help locating your member ID, select “Get help locating your member ID.”
- Remember to save your password for future orders. (You'll need your member ID or email address along with your password to sign in again.)
- If you forget your password, choose the “Forgot Password?” button to create a new one.

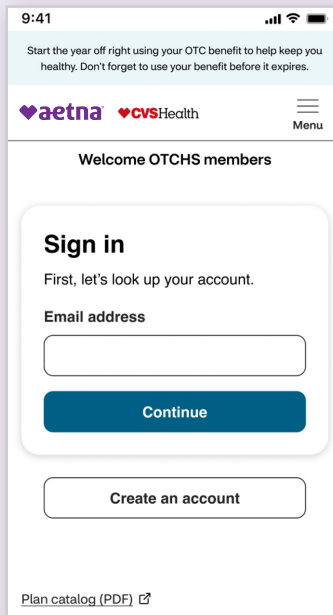
2. Place an order

- Once you sign in, your benefit amount and balance will be displayed on the page. Select the benefit you would like to shop for.
- You can browse through the available products and add to your basket. Your order total will automatically deduct from your balance at the top of the page.
- Once you are ready to place your order, choose “Checkout.”
- On the Checkout page, confirm the shipping address displayed is correct by selecting the disclaimer. Then, review and place your order. It will arrive within 14 days.
- You will receive an email with tracking information once your order has shipped. You'll receive another email once your order has been delivered.
- You'll want to review the order frequency limits located on the FAQs to avoid missing benefit funds.



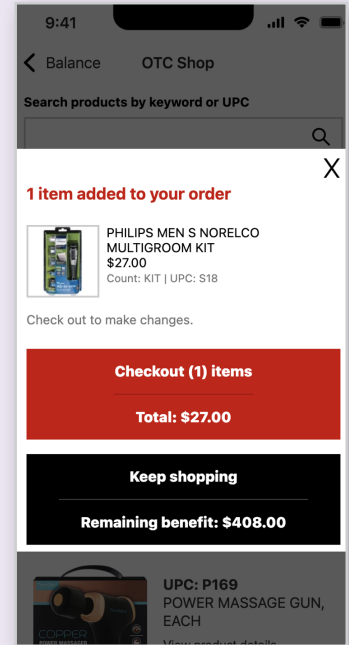
1.

Sign in to your account.



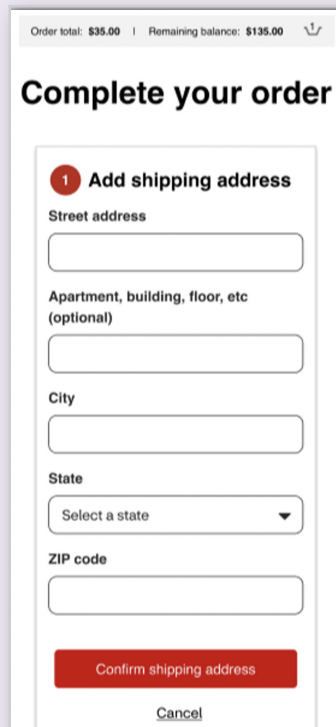
2.

Browse through the items and add to your basket.



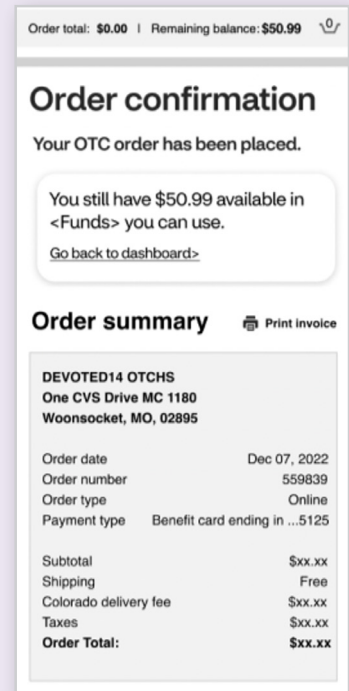
3.

Confirm shipping information and place your order.



4.

Review the Order Summary page that appears. You will see the order number, shipping address, date of the order, and delivery time frame.



Reminder: Orders for each benefit period must be placed no later than 11:59 PM ET of the last day of the period. Orders can only be cancelled within 30 minutes after being processed.



3. Phone

You can place an order by calling 1-833-331-1573 (TTY: 711). Call Monday – Friday, 9 AM – 8 PM local time (except Hawaii), and speak to a live agent. You can also order 24/7 via our automated interactive voice response (IVR) system. Please have your member ID number and order ready when placing your order by phone.

How to place an order by phone (IVR system):

1. Call OTCHS at **1-833-331-1573 (TTY: 711)**.
2. Once the system locates your account, you will be asked to input your date of birth in MMDD format.
3. The system will verify the name and address on the account.
4. You need to select the numerical portion of the item code.
Example: If you would like to order item “A10 Adult Care Wipes,” you will select “10” and wait for the prompt to confirm the item. Once the system locates the item, it will read back the product name and quantity and ask if the selection is correct. Please allow the system to complete the statement before making your selection.
 - If yes, the system will add the item to your cart.
 - If no, the system will provide an option to edit the product or the quantity.
5. Once the order is completed, you can choose to review the items in the cart or submit the order.

- If you submit the order without review, the system will provide a confirmation number and the call will disconnect.
- If you want to review your order, the system will let you edit the items, start over, submit the order or speak with a representative.

Note: If you choose to speak to a representative, your items will not be saved. You will have to restart your order.

- Through the IVR system, you will also be able to track your order.

Please note:

- There is no quantity limit per any single item, with some exceptions. Blood pressure monitors

and select other items may be limited per benefit period (each time the new benefit amount renews). We reserve the right to limit the number of certain items as needed.

- Online orders must be submitted by 11:59 PM local time (except Hawaii) to be acknowledged and processed as an order for that day.
- Orders will be shipped to your home at no extra charge. Please allow 14 days for delivery.
- **Return policy:** Due to the personal nature of the products, no returns or exchanges are allowed. If you haven't received your order or if you received a defective or damaged item, please call OTC Health Solutions®, within 30 days after receiving your order. We will ship a replacement for the same item.
 - If your item is not in stock, an item of similar or greater value may be substituted.

Important information to remember:

- Products in this catalog may be ordered only for the enrolled member.
- The price of an item may not exceed your benefit amount.
- Reimbursements are not allowed for this benefit. Items purchased outside of the benefit are not covered or reimbursable.
- All applicable OTC benefit limits apply to all channels including in-store/retail transactions at participating store locations.
- A member cannot mail in their OTC order request to Member Services.

If you have not received your order within 14 days after ordering or you would like to place an order by phone, just call 1-833-331-1573 (TTY: 711).

We experience high call volumes the first and last weeks of the month. You can place your OTCHS order anytime during the month. Monday – Friday, 9 AM – 8 PM local time (except Hawaii).

Not all items are available in all stores. If your item is not available, please contact OTCHS or visit [CVS.com/otchs/myorder](https://www.cvs.com/otchs/myorder) to process your order.

If a product goes out of stock after you order it, we'll put it on backorder. We'll ship it to you as soon as it becomes available.

- You'll receive an email advising the product is delayed.
- If your items are shipped and there are some missing items, the packing slip will show those missing items.
- You can call OTC Health Solutions for the status or to request a replacement order.
- If the product is out of stock when you try to place an order, you won't be able to order it.
- This applies to phone and online orders.

Any items marked with a “*” will be available for home delivery only.

FDA disclosure statement on Minerals and Vitamins: There are various claims about the value and effects of these supplements. Therefore, it's important that you speak to your doctor before ordering and taking these supplements to make sure they are right for you in light of your medical conditions. These statements have not been evaluated by the Food and Drug Administration.



Approved Eligible Items



Acne		
Code/SKU	Product	Cost/QTY
A6 428504	Acne Treatment Gel	\$5.00 1 OZ
A3 412505	Panoxyl Acne Foaming Wash	\$12.00 5.5 OZ
A4 462266	Acne Control Gel	\$16.00 1.35 OZ



Adult Care		
Code/SKU	Product	Cost/QTY
A12 843837	Flushable Wipes	\$4.00 42 CT
A21 240487	Women's Protective Pads, Moderate	\$6.00 20 CT
A16 970823	Always Discreet Pads, Very Light Long	\$7.00 44 CT
A11 520577	Adult Care Wipes	\$8.00 48 CT
A15 228767	Men's Guards	\$9.00 27 CT
A13 512509	Underpads XL	\$10.00 18 CT

A10 458004	Adult Care Wipes	\$12.00 192 CT
A14 163093	Men's Bladder Control Pads	\$13.00 52 CT
A18 795728	Women's Bladder Control Pads, Long	\$13.00 27 CT
A19 964701	Women's Overnight Bladder Control Pads	\$13.00 30 CT
A20 150744	Women's Protective Pads, Max Long	\$13.00 39 CT
A22 535872	Women's Protective Pads, Moderate	\$13.00 66 CT
A23 714508	Women's Protective Pads, Ultimate	\$13.00 33 CT
A24 699083	Women's Thin Fit Protective Pads, Heavy	\$13.00 48 CT
A25 181771	Women's Thin Fit Protective Pads, Moderate	\$13.00 66 CT
A29 489366	Men's Underwear Max, L/XL	\$14.00 18 CT
A31 489372	Men's Underwear Max, S/M	\$14.00 20 CT
A33 383182	Unisex Overnight Underwear, L	\$14.00 14 CT
A34 383703	Unisex Overnight Underwear, XL	\$14.00 12 CT
A35 489350	Women's Underwear Max, L	\$14.00 18 CT
A37 489330	Women's Underwear Max, S/M	\$14.00 20 CT
A39 973821	Women's Underwear Max, XL	\$14.00 16 CT
A17 970846	Always Discreet Pads, Moderate	\$17.00 66 CT
A26 240473	Depend Night Defense Underwear For Women L	\$18.00 19 CT
A27 241190	Depend Night Defense Underwear For Women M	\$18.00 15 CT
A28 241455	Depend Night Defense Underwear For Women XL	\$18.00 12 CT
A30 842939	Men's Underwear Max, L/XL	\$22.00 32 CT
A32 830473	Men's Underwear Max, S/M	\$22.00 36 CT

Adult Care

Code/ SKU	Product	Cost/ QTY
A36 830475	Women's Underwear Max, L	\$22.00 32 CT
A38 830476	Women's Underwear Max, S/M	\$22.00 36 CT
A40 830474	Women's Underwear Max, XL	\$22.00 28 CT



Apparel

Code/ SKU	Product	Cost/ QTY
A104 893270	Diabetic Socks, L/XL	\$9.00 2 CT
A105 893272	Diabetic Socks, S/M	\$9.00 2 CT
A100 184730	Copper-Treated Comfort Socks, L/XL Black	\$10.00 3 CT
A101 184812	Copper-Treated Comfort Socks, L/XL White	\$10.00 3 CT
A102 184935	Copper-Treated Comfort Socks, S/M Black	\$10.00 3 CT
A103 184626	Copper-Treated Comfort Socks, S/M White	\$10.00 3 CT
A108 978348	Light Compression Socks, L/XL Black	\$10.00 1 CT
A109 658784	Light Compression Socks, L/XL White	\$10.00 1 CT
A110 978349	Light Compression Socks, S/M Black	\$10.00 1 CT
A111 658829	Light Compression Socks, S/M White	\$10.00 1 CT
A106 658582	Firm Compression Socks, L/XL Black	\$12.00 1 CT

Apparel

Code/ SKU	Product	Cost/ QTY
A107 658593	Firm Compression Socks, S/M Black	\$12.00 1 CT



Cold Remedies

Code/ SKU	Product	Cost/ QTY
C75 882775	Carmex Classic Lip Balm 3 Pack	\$5.00 1.05 OZ
C55 193592	Digital Thermometer	\$18.00 1 CT



Diet Nutrition

Code/ SKU	Product	Cost/ QTY
D15 234978	Boost High Protein Nutritional Drink Chocolate 6 Pack	\$12.00 8 OZ
D16 234977	Boost High Protein Nutritional Drink Vanilla 6 Pack	\$12.00 8 OZ
D14 374765	Hand Held Massager	\$13.00 1 CT

Diet Nutrition

Code/ SKU	Product	Cost/ QTY
D10 864739	Digital Body Scale	\$16.00 1 CT
D11 674284	Foam Roller	\$20.00 1 CT



External Pain

Code/ SKU	Product	Cost/ QTY
E80 320989	Muscle Rub Cream	\$5.00 2 OZ
E3 151571	Ankle Support Sleeve L	\$12.00 1 CT
E4 151555	Ankle Support Sleeve M	\$12.00 1 CT
E11 969836	Copper Fit Knee Sleeve L	\$14.00 1 CT
E12 969837	Copper Fit Knee Sleeve M	\$14.00 1 CT
E13 969838	Copper Fit Knee Sleeve XL	\$14.00 1 CT
E22 152116	Knee Support Sleeve L	\$14.00 1 CT
E23 151894	Knee Support Sleeve M	\$14.00 1 CT
E24 472994	Knee Support Sleeve S	\$14.00 1 CT
E25 482556	Knee Support Sleeve XL	\$14.00 1 CT
E43 313072	Faultless Water Bottle	\$18.00 1 CT
E2 462609	Ankle Support	\$20.00 1 CT

E10 449080	Copper Fit Ice Compression Gloves S/M	\$22.00 1 CT
E9 449079	Copper Fit Ice Compression Gloves L/XL	\$22.00 1 CT
E1 259256	Ankle Stabilizing Support	\$23.00 1 CT
E40 942453	Knee High Hosiery Moderate Compress L	\$24.00 1 CT
E41 342829	Knee High Hosiery Moderate Compress M	\$24.00 1 CT
E20 342807	Knee Dual Support Strap Adjustable	\$29.00 1 CT
E18 482560	Knee Compression Support L	\$30.00 1 CT
E19 482559	Knee Compression Support M	\$30.00 1 CT
E21 482557	Knee Hinged Brace One Size	\$40.00 1 CT
E38 524660	Anti-Embolism Knee Length Stockings L	\$40.00 1 CT
E39 524694	Anti-Embolism Knee Length Stockings M	\$40.00 1 CT



Eye Care/Ear Care

Code/ SKU	Product	Cost/ QTY
E117 482149	Eyelid Cleansing Wipes	\$19.00 30 CT
E123 881367	Refresh Tears Lubricant Eye Drops 2 Pack	\$20.00 0.5 OZ



Feminine Care

Code/ SKU	Product	Cost/ QTY
F53 927025	Maxi Pads Long Super	\$4.00 42 CT
F54 692443	Maxi Pads Regular	\$4.00 48 CT
F55 127200	Maxi Pads with Wings Long Super	\$4.00 32 CT
F58 872912	Ultra Thin Pads Long Super	\$4.00 40 CT
F59 836891	Ultra Thin Pads with Wings Regular	\$4.00 36 CT
F60 289061	Cleansing Wipes Flushable Fragrance Free	\$5.00 32 CT
F56 842800	Maxi Pads with Wings Overnight	\$6.00 36 CT
F71 326808	Pregnancy Test	\$6.00 1 CT
F78 416639	Tampons Multipack	\$6.00 34 CT
F51 872990	Kotex Clean Wear Ultra Thin Pads with Wings	\$7.00 18 CT
F52 872985	Kotex Clean Wear Ultra Thin Pads with Wings Heavy	\$7.00 16 CT
F61 167765	Feminine Cleansing Wash	\$7.00 12 OZ
F57 911826	Stayfree Maxi Pads Super	\$9.00 48 CT
F63 418121	Personal Lubricant	\$9.00 5.6 OZ
F72 470890	Thinx For All Menstrual Briefs Black L	\$17.00 1 CT
F73 664121	Thinx For All Menstrual Briefs Black M	\$17.00 1 CT
F74 625028	Thinx For All Menstrual Briefs Black S	\$17.00 1 CT
F75 501914	Thinx For All Menstrual Briefs Black XL	\$17.00 1 CT

First Aid

Code/ SKU	Product	Cost/ QTY
F112 875952	Flexible Fabric Antibacterial Bandages	\$3.00 20 CT
F113 875951	Flexible Fabric Antibacterial Bandages	\$3.00 30 CT
C100 365244	Cotton Rounds	\$4.00 80 CT
F106 875957	Antibacterial Bandages Heavy Duty Fabric	\$4.00 20 CT
F114 482019	Heavy Duty Waterproof Bandages	\$4.00 10 CT
F117 702514	Sheer Bandages Assorted	\$4.00 80 CT
F150 893119	Gauze Pads 2X2 Sterile	\$4.00 25 CT
F160 336795	Non-Irritating Paper Tape For Sensitive Skin	\$4.00 1 CT
F153 893125	Gauze Pads 3X4 Non-Stick	\$5.00 10 CT
F161 615637	Pain-Free 1in Wrap	\$5.00 2 CT
F170 209024	Wound Wash	\$5.00 6 OZ
F103 310272	Velcro Finger Splint	\$6.00 2 CT
F104 257974	Advanced Healing Hydrocolloid Bandages	\$6.00 8 CT
F148 830970	Cloth Tape 1in X 10yd	\$6.00 2 CT
F162 210000	Pain-Free 2in Wrap	\$6.00 1 CT
F107 951341	Antibacterial Bandages Heavy Duty Fabric	\$8.00 60 CT
F111 951344	Flexible Fabric Antibacterial Bandages	\$9.00 100 CT
F167 270351	Waterproof Transparent Dressings Assorted	\$9.00 10 CT

First Aid

Code/ SKU	Product	Cost/ QTY
F108 488598	Assorted Bandages Value Pack	\$11.00 200 CT
F105 241483	Antibacterial Assorted Bandages	\$12.00 120 CT
F124 224187	Aquaphor Healing Ointment	\$13.00 3.5 OZ
F168 270304	Waterproof Transparent Dressings Large	\$14.00 4 CT



Foot Care

Code/ SKU	Product	Cost/ QTY
F206 334560	Gel Toe Protector	\$6.00 1 CT
F213 439596	Men's Gel Heel Cushion	\$8.00 1 CT
F214 439653	Women's Gel Heel Cushion	\$8.00 1 CT
F215 229790	Foot Powder	\$9.00 10 OZ



Hair Care

Code/ SKU	Product	Cost/ QTY
H7 952394	Dandruff Shampoo	\$6.00 14.2 OZ
H8 248570	Head & Shoulder Classic Clean	\$7.00 12.5 OZ
H12 970245	Scalp Relief Serum	\$9.00 2.5 OZ
H9 971257	Nizoral Anti-Dandruff Shampoo	\$14.00 4 OZ



Hand & Body

Code/ SKU	Product	Cost/ QTY
H50 460724	Dry Skin Intensive Repair Hand Lotion	\$5.00 2.7 OZ
H63 447703	Skin Therapy Lotion	\$6.00 5.5 OZ
H51 275530	Eucerin Advanced Repair Hand Cream	\$8.00 2.7 OZ
H61 483135	Intense Dry Skin Therapy Lotion	\$9.00 16.9 OZ
H59 992500	Eczema Relief Cream	\$10.00 8 OZ

Hand & Body

Code/ SKU	Product	Cost/ QTY
H54 329818	Cerave Diabetics' Dry Skin Cream	\$12.00 8 OZ
H58 282867	Eczema Care Moisturizing Cream	\$12.00 7.3 OZ
H60 457492	Eucerin Advanced Repair Lotion	\$14.00 16.9 OZ
H57 905369	Eczema Care Moisturizing Cream	\$15.00 12 OZ
H55 212846	Cerave Eczema Relief Creamy Oil	\$20.00 8 OZ
H62 246784	Scar Gel	\$20.00 1.76 OZ
H53 399584	Aquaphor Healing Ointment	\$24.00 14 OZ
H56 270085	Cerave Psoriasis Cream	\$26.00 8 OZ



Home Health Care

Code/ SKU	Product	Cost/ QTY
H156 493768	Safer Lock Box*	\$17.00 1 CT
H155 741739	Reacher	\$30.00 1 CT
H151 700135	Bed Wedge Pillow*	\$39.00 1 CT



Oral Hygiene

Code/ SKU	Product	Cost/ QTY
O29 910693	Toothbrush Soft	\$1.00 1 CT
O28 822225	Toothbrush Covers	\$2.00 4 CT
O3 454381	Floss Picks	\$3.00 90 CT
O5 454376	Floss Picks Mint	\$3.00 90 CT
O6 978931	Floss Picks Sensitive	\$3.00 90 CT
O9 213330	Denture Cleanser Effervescent Tablets	\$3.00 40 CT
O21 956360	Clear Pro Toothbrushes Medium	\$3.00 3 CT
O46 998700	Moisturizing Oral Spray 2 Pack	\$3.00 0.25 OZ
O67 100032	Crest Cavity Protection Fluoride Anticavity Toothpaste	\$3.00 5.7 OZ
O72 246165	Crest Tartar Protection Toothpaste	\$3.00 5.7 OZ
O1 469085	Dental Floss Mint 43.7yd	\$4.00 1 CT
O4 853023	Floss Picks Mint	\$4.00 150 CT
O8 230196	Denture Adhesive Cream	\$5.00 2.4 OZ
O15 933823	Interdental Brushes Tight Spaces	\$5.00 16 CT
O22 856915	Colgate Extra Clean Toothbrushes	\$5.00 4 CT
O66 237544	Colgate Stain Fighter Anticavity Toothpaste	\$5.00 4.2 OZ
O68 705527	Crest Complete Toothpaste with Scope	\$5.00 5.4 OZ

Oral Hygiene

Code/ SKU	Product	Cost/ QTY
O71 234697	Crest Sensitive and Enamel Shield Toothpaste	\$5.00 4.3 OZ
O73 897738	Enamel Guard Anti-Cavity Toothpaste	\$5.00 4 OZ
O74 502119	Gum Health Toothpaste	\$5.00 4.1 OZ
O77 368775	Sensitive Toothpaste	\$5.00 3.4 OZ
O78 307117	Sensitive Toothpaste Extra Whitening	\$5.00 4 OZ
O2 933844	Dental Floss Mint 43.7yd	\$6.00 2 CT
O16 227508	Interdental Brushes Ultra Tight	\$6.00 32 CT
O17 377971	Interdental Picks Advanced Super Soft	\$6.00 60 CT
O18 572131	Tongue Brushes	\$6.00 2 CT
O20 682983	Clean Pro Toothbrushes Soft	\$6.00 6 CT
O23 756402	Cross Angle Multipro Toothbrushes Medium	\$6.00 2 CT
O24 813099	Light-Up Timer Toothbrush	\$6.00 2 CT
O30 897755	Toothbrushes Medium	\$6.00 2 CT
O10 122340	Denture Cleanser Effervescent Tablets Mint	\$7.00 84 CT
O65 237416	Colgate Sensitive Whitening Anticavity Toothpaste	\$7.00 6 OZ
O25 972670	Oral-B Sensitive Soft Toothbrushes	\$8.00 2 CT
O52 855825	Oral-B Battery Toothbrush Disney Frozen II Theme	\$8.00 1 CT
O69 234585	Crest Complete Toothpaste with Scope 2 Pack	\$8.00 5.4 OZ
O11 235332	Fixodent Ultra Denture Adhesive Cream	\$9.00 2.2 OZ
O14 246932	Easebetween Gentle Picks	\$9.00 120 CT
O53 214174	Oral-B Complete Battery Toothbrush	\$9.00 1 CT
O54 214176	Oral-B Complete Replacement Brush Heads	\$9.00 2 CT
O60 808698	Professional Clean Power Toothbrush with Replacement Brush Head	\$9.00 1 CT
O70 227002	Crest Gum Detoxify Deep Clean Toothpaste	\$9.00 3.7 OZ
O76 369717	Parodontax Toothpaste	\$9.00 3.4 OZ
O79 414261	Sensodyne Pronamel Toothpaste	\$9.00 4 OZ
O80 485907	Sensodyne Pronamel Whitening Toothpaste	\$9.00 4 OZ
O81 201228	Sensodyne Toothpaste	\$9.00 4 OZ
O64 795997	Biotene Toothpaste	\$10.00 4.3 OZ
O26 956183	Pulsating Toothbrush Medium	\$11.00 2 CT
O27 453008	Pulsating Toothbrush Soft	\$11.00 2 CT
O12 902457	Comfort Nighttime Dental Guards	\$20.00 2 CT
O57 725922	Oral-B Pro-Health Clinical Power Toothbrush	\$20.00 1 CT
O47 897749	Easyflex Flossing Replacement Brush Heads	\$25.00 3 CT
O50 341166	Easyflex Replacement Brush Heads	\$25.00 3 CT
O48 857241	Easyflex Infinity Rechargeable Toothbrush with Replacement Brush Heads	\$27.00 1 CT
O51 415475	Easyflex Replacement Brush Heads	\$29.00 5 CT
O61 378381	Smilesonic Replacement Brush Heads	\$32.00 2 CT
O59 816008	Oral-B Vitality Floss Action Rechargeable Toothbrush	\$33.00 1 CT
O58 813436	Oral-B Replacement Brush Heads	\$36.00 3 CT
O62 638777	Water Flossing System Cordless	\$40.00 1 CT
O55 318504	Oral-B Floss Action Replacement Brush Heads	\$41.00 3 CT
O49 422345	Easyflex Pro Premium Rechargeable Toothbrush	\$45.00 1 CT
O63 378314	Water Flossing System Rechargeable	\$57.00 1 CT
O56 920657	Oral-B Pro 1000 Rechargeable Toothbrush	\$72.00 1 CT

Pain Relievers

Code/ SKU	Product	Cost/ QTY
P17 643906	Medical ID Bracelet*	\$10.00 1 CT



Personal Cleansing

Code/ SKU	Product	Cost/ QTY
P104 799023	Hand Sanitizer	\$2.00 2 OZ
P105 783753	Hand Sanitizer	\$4.00 8 OZ
P106 598625	Hand Sanitizer with Aloe	\$4.00 8 OZ
P107 669862	Purell Hand Sanitizer	\$4.00 4 OZ
P110 227230	Medicated Body Powder	\$7.00 10 OZ



Reading Glasses

Code/ SKU	Product	Cost/ QTY
R10 632602	Readers +3.25 - Black*	\$14.00 1 CT
R6 583101	Readers +1.50 - Black*	\$14.00 1 CT

Reading Glasses

Code/ SKU	Product	Cost/ QTY
R7 630719	Readers +2.00 - Black*	\$14.00 1 CT
R8 604172	Readers +2.50 - Black*	\$14.00 1 CT
R9 706600	Readers +2.75 - Black*	\$14.00 1 CT
R1 592158	Readers +1.50 - Assorted*	\$20.00 3 CT
R2 712934	Readers +2.00 - Assorted*	\$20.00 3 CT
R3 923978	Readers +2.50 - Assorted*	\$20.00 3 CT
R4 600741	Readers +2.75 - Assorted*	\$20.00 3 CT
R5 639298	Readers +3.25 - Assorted*	\$20.00 3 CT



Suncare

Code/ SKU	Product	Cost/ QTY
S25 478059	Sport Sunscreen SPF 50 Continuous Spray	\$9.00 6 OZ
S24 822572	Sport Sunscreen SPF 100 Continuous Spray	\$10.00 6 OZ
S26 308277	Sport Sunscreen SPF 50 Lotion	\$10.00 8 OZ
S27 794661	Sport Sunscreen SPF 70 Continuous Spray	\$10.00 6 OZ
S28 720856	Ultra Sheer Dry Touch Sunblock SPF 45	\$10.00 3 OZ
S29 478041	Ultra Sheer Sunscreen Lotion SPF 55	\$10.00 3 OZ

Frequently Asked Questions (FAQs)

What is the over-the-counter (OTC) benefit?

The OTC benefit offers you a way to get select over-the-counter health and wellness products. You order from a list of eligible OTC items in the catalog. Then, OTC Health Solutions® (OTCHS) will mail them directly to your home address or PO box. You can also go to any CVS Pharmacy® store to use your benefit except CVS Pharmacy locations inside Target or Schnucks stores.

How do I use the OTC benefit?

1. At CVS Pharmacy locations

You can pick up your OTC items at any CVS stores with the exception of CVS pharmacy locations inside Target and Schnucks stores. To find your nearest location, go to [CVS.com/storelocator](https://www.cvs.com/storelocator).

2. Online

The fastest and easiest way to order 24/7 is to visit [CVS.com/otchs/myorder](https://www.cvs.com/otchs/myorder). Online orders must be submitted by 11:59 PM ET to be placed for that day.

3 Phone

Call **1-833-331-1573 (TTY: 711)** to place your order. You can order 24/7 via our interactive voice response (IVR) system or speak to a live agent from 9 AM–8 PM, local time (except Hawaii) Monday–Friday.

I need my member ID to place an order. Where can I find it?

You can find it on your health plan ID card.

Will I receive an OTC card for this benefit?

No, you will not receive an OTC card and/or vouchers. OTCHS tracks your benefit. You can get information about your balance and more via phone by calling **1-833-331-1573 (TTY: 711)**. Or online by visiting [CVS.com/otchs/myorder](https://www.cvs.com/otchs/myorder).

Will my benefit change in 2024?

Your benefit amount may have changed depending on your plan. Check your plan documents or call OTCHS at **1-833-331-1573 (TTY: 711)** to find out about your amount.

How much is my OTC benefit?

The amount depends on your benefit plan. Check your plan documents or call OTCHS at **1-833-331-1573 (TTY: 711)**.

How many orders can I place?

Individual Medicare members: You can place as many orders per quarter up to the benefit allowance.

Can I carry over unused benefit amounts to the next benefit period?

Unused quarterly benefit amounts do not roll over to the next quarter. The quarterly benefit is based on a calendar year quarter: January–March, April–June, July–September and October–December.

How long will it take to receive my order?

You will receive your order in about 14 days.

Is there a return policy?

Due to the personal nature of the products, no returns or exchanges are allowed. If you haven't received your order or if you received a damaged or incorrect item, please call OTCHS at **1-833-331-1573 (TTY: 711)** within 30 days after receiving your order. We will ship you a replacement item. No other returns or exchanges are allowed.

What happens if an item I ordered or an item I want is out of stock?

- If the item is out of stock when you try to place an order, you won't be able to order it.
- If an item goes out of stock after you order it, we'll put it on backorder and ship it to you as soon as it becomes available.
- If you have an email associated with your OTC account, you'll receive an email advising the product is delayed.
- If your items are shipped and there are some missing items, the packing slip will show those missing items.
- You can call OTCHS Member Services at **1-833-331-1573 (TTY: 711)** for the status or to request a replacement order.

This applies to phone and online orders.

While in store, can I obtain items that are not in the catalog but are similar to the items in the catalog?

You can only obtain eligible items listed in the approved OTC catalog. The item code and SKU number must match for the item to be covered under the OTC benefit.

Can I cancel my order once it has been placed?

You can only cancel orders within 30 minutes after being placed online or over the phone.

How do I confirm my order was placed?

Once the order has been completed, you'll receive a confirmation number. Always make sure to receive and keep your confirmation number.

Can I track my order?

You can opt in to receive tracking information via email or text. Simply advise an OTCHS agent when placing your order. If you order online, you will automatically be set up to receive tracking information.

How can I get another copy of the catalog?

You'll receive a digital version of the catalog with every tracking email/text. You can also contact Aetna® Member Services at the number on your ID card to request a printed copy.

Where can I get more information about the products?

The catalog includes SKU numbers. You can use them at [CVS.com](https://www.cvs.com) to search for product images and get more information such as ingredients.

How will the items be shipped?

Items are shipped via UPS to your home or P.O. Box at no added charge to you. Please allow about 14 days for delivery.

Who can I call if I have questions?

You may call OTCHS at **1-833-331-1573 (TTY: 711)** from 9 AM–8 PM, local time (except Hawaii) Monday–Friday.

Where can I find the catalog online?

To find the catalog corresponding to your plan, please follow the next steps:

- 1. Access the URL below to get to the landing page.**
AetnaMedicare.com/myOTC
- 2. Select the plan name from the drop-down menu. Your applicable OTC catalog will populate below.**
- 3. Click on the 2024 OTC catalog to open it up and view it online**

[AetnaMedicare.com](https://www.aetna.com)



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