

# 2024 Over-the-Counter (OTC) Catalog



Thank you for choosing Imperial Health Plan of California, Inc. (HMO) (HMO SNP). As a valued Imperial member, you have an over-the-counter (OTC) benefit, providing you access to hundreds of products to help manage your health and well-being.

Keep this booklet where you can easily get to it. You'll want to reference this often and use it to help you order.

### **Benefit Overview**

Use the chart below to determine the amount of your OTC benefits allowance per quarter. Note that this catalog focuses only on how you can use your OTC benefit. For a list of complete benefits please refer to your Evidence of Coverage (EOC) on Imperial's website at [www.imperialhealthplan.com](http://www.imperialhealthplan.com). If you would like to speak to an Imperial Member Service Representative for a list of all your benefits please call 1-800-838-8271.

<b>Plan Name</b>	<b>PBP</b>	<b>OTC Benefits (No Rollover)</b>
Imperial Senior Value (HMO C-SNP) 005	H5496-005	\$75 per quarter
Imperial Traditional (HMO) 007	H5496-007	\$75 per quarter
Imperial Dynamic Plan (HMO) 012	H5496-012	\$120 per quarter
Imperial Courage Plan (HMO) 016	H5496-016	\$75 per quarter
Imperial Dual Plan (HMO D-SNP) 011	H5496-011	\$140 per quarter
Imperial Strong (HMO) 014	H5496-014	\$75 per quarter

Soda Health administers over-the-counter (OTC) benefits. &more operates as a Soda Health brand. Together, &more and Soda Health have collaborated with CVS Over the Counter Health Solutions (OTCHS) to facilitate the delivery and processing of OTC orders through online and phone channels.

# 3 Easy Ways to use Your OTC Benefit



## 1. ONLINE

### andmorehealth.com

- Online ordering at andmorehealth.com is the fastest and easiest way to use your OTC benefit 24/7. Sign in and scroll to the OTC section of the page, where you will be directed to our online ordering partner CVS OTCHS
- Only items shown in this catalog are available for online ordering
- Free shipping is included with your order
- If your item is not in stock, an item of similar or greater value may be substituted in your order at no extra charge to you
- You will need your Imperial &more debit card (which you should have received in the mail) to place your order. If you have not received your debit card, please call 1-855-AND-MORE (1-855-263-6673, TTY: 711) 8am - 8pm PT Monday to Friday for assistance.

#### How to order online

- I. Create a CVS OTCHS account
  - a. If it is your first time placing an online order, you will need to create an account
    - i. To do so, choose the “Create Account” button and follow the instructions
    - ii. You will need your Imperial member ID, date of birth, ZIP code and current email address
    - iii. You will also need to create a password
  - b. If you need help locating your Imperial member ID, refer to your Imperial Member ID or call 1-855-AND-MORE (1-855-263-6673, TTY: 711) 8am – 8pm PT, Monday to Friday for assistance in locating your member ID
  - c. Remember to save your password for future orders. You will need an email address along with your password to sign in again
  - d. If you forget your password, choose the “Forgot Password?” button to create a new one
- II. Place an order
  - a. Once you sign in, your OTC benefit amount and balance will show
  - b. Browse through the available products and add to your basket. Your order total will automatically be deducted from your balance at the top of the page. You will only be able to order up to your balance amount
  - c. Once you are ready to place your order, choose “Checkout”
  - d. On the Checkout page, confirm your shipping address, review your order, use your Imperial &more Benefits Prepaid Mastercard® to pay and place your order. Your OTC order will arrive in the mail within 14 days of ordering
  - e. You will receive an email with tracking information once your order has shipped and another email once your order has been delivered

Please note that your Imperial &more debit card may also be used to order home delivery of OTC products in the online stores of Albertsons, Andronico's, Pavilions, Safeway, and Vons. Item availability and pricing will likely be different than what is listed in this catalog.

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## 2. IN STORE

You can shop for eligible OTC items at the following stores:

- CVS pharmacies (excluding pharmacies at Target locations)
- Kroger affiliated banner stores in your area may include:
  - o Food 4 Less
  - o Ralphs
- Albertsons affiliated banner stores in your area may include:
  - o Albertsons
  - o Andronico's
  - o Pavilions
  - o Safeway
  - o Vons

A wider assortment of OTC items is available for purchase in-store than shown in this catalog. Use the list below to help you create your shopping list. Item availability and pricing may differ from what is listed in this catalog and from store to store. If you have questions about item eligibility, call 1-855-AND-MORE (1-855-263-6673, TTY: 711) 8am – 8pm PT, Monday to Friday

Eligible OTC items in-store include (but may not be limited to):	Non-eligible OTC items in-store include (but may not be limited to):
<ul style="list-style-type: none"> <li>✓ Cold, flu, and allergy</li> <li>✓ Dental and denture care</li> <li>✓ Diabetes care</li> <li>✓ Digestive health</li> <li>✓ First aid supplies</li> <li>✓ Eye and ear care</li> <li>✓ Foot care</li> <li>✓ Home diagnostic &amp; patient aids</li> <li>✓ Incontinence supplies</li> <li>✓ Pain relief</li> <li>✓ Sleep aids</li> <li>✓ Supports and braces</li> <li>✓ Vitamins and dietary supplements</li> </ul>	<ul style="list-style-type: none"> <li>✗ Deodorants and antiperspirants</li> <li>✗ Foods or meal replacement items</li> <li>✗ Mouthwashes, bad breath remedies, and teeth whiteners</li> <li>✗ Insoles and arch supports</li> <li>✗ Birth control medications and contraceptives</li> <li>✗ Herbal supplements, probiotics, and alternative medications</li> <li>✗ Lotions, facial creams and other cosmetic items</li> <li>✗ Household items including hand soaps, razors, etc.</li> <li>✗ Baby diapers, formulas, and other childcare products</li> <li>✗ Scales, fans, magnifying glasses, ear plugs, and gloves</li> <li>✗ Sugar / salt supplements, energy bars, liquid energizers, protein bars, power drinks</li> <li>✗ Hearing aid batteries, contact-lens containers, etc. when not factory packaged with the original item</li> </ul>

- At checkout, swipe your Imperial &more card to purchase eligible items. You should have received this card in the mail. If you have not received this card, please call 1-855-AND-MORE (1-855-263-6673, TTY: 711) from 8am - 8pm PT, Monday to Friday
- Your available OTC spending allowance amount will apply to the eligible items
- If your total is more than your available balance, please use another form of payment for the remaining amount



### 3. PHONE

**1-855-AND-MORE (1-855-263-6673, TTY: 711)**

*8am to 8pm PT, Monday to Friday*

- Orders can be placed by calling 1-855-AND-MORE (1-855-263-6673, TTY: 711). You can speak to a live customer care agent 8am - 8pm PT, Monday to Friday. Please have your Imperial member ID, Imperial &more card, and order ready when placing your order by phone
- Only items shown in this catalog are available for phone ordering
- The first and last week of the month are the most popular for orders. To avoid longer waiting times, consider placing your order mid-month
- If your item is not in stock, an item of similar or greater value may be substituted in your order at no extra charge to you
- Once your order is completed, a confirmation number will be provided by the agent. You may want to have pen and paper ready to record this number
- Free shipping is included with your order. Allow up to 14 days for delivery
- To receive shipment tracking information, be sure to provide your email address to the agent

## A few helpful things to know

- Answers to common questions can be found at the end of this catalog
- You can find your quarterly OTC benefit amount on Page 2.  
Your Imperial plan documents will also contain this information
- If you receive a damaged item, call 1-855-AND-MORE (1-855-263-6673, TTY: 711) within 30 days to receive a replacement item.  
Agents are available 8am to 8pm PT, Monday to Friday
- If you need help placing an order or have questions related to your OTC benefit, please call 1-855-AND-MORE (1-855-263-6673, TTY: 711).  
Agents are available 8am - 8pm PT, Monday to Friday
- For all other Imperial related questions, contact Imperial Health Plan member service team 1 (800) 838-8271. TTY users should call 711. Hours of operation:
  - o October 1 – March 31: Monday – Sunday, from 8am - 8pm PT
  - o April 1 – September 30: Monday – Friday, from 8am - 8pm PT  
Saturday - Sunday, from 10:00 am PT - 2:00 pm PT

# Top Selling Products



## Cough Drops Honey Lemon

CODE C51  
SKU 379157

COUNT 160  
\$6.00



## Sugar Free Menthol Cough Drops

CODE C54  
SKU 179666

COUNT 140  
\$6.00



## Blistex Lip Ointment 0.35oz

CODE C74  
SKU 280974

COUNT 1  
\$5.00



## Medicated Chest Rub 3.53oz

CODE C9  
SKU 587618

COUNT 1  
\$8.00



## Dental Floss Mint 43.7yd

CODE O1  
SKU 469085

COUNT 1  
\$4.00



## Denture Cleanser Effervescent Tablets

CODE O9  
SKU 213330

COUNT 40  
\$3.00



## Interdental Picks Advanced Super Soft

CODE O17  
SKU 377971

COUNT 60  
\$6.00



## Clear Pro Toothbrushes Medium

CODE O21  
SKU 956360

COUNT 3  
\$3.00



## Clean Pro Toothbrushes Soft

CODE O20  
SKU 682983

COUNT 6  
\$6.00



## Colgate Stain Fighter Anticavity Toothpaste

CODE O66  
SKU 237544

COUNT 1  
\$5.00

	CODE	SKU	PRODUCT	SIZE	PRICE
ADULT CARE	A11*	520577	ADULT CARE WIPES	48 CT	\$8
	A12*	843837	FLUSHABLE WIPES	42 CT	\$4
	A13*	512509	UNDERPADS XL	18 CT	\$10
	A17*	970846	ALWAYS DISCREET PADS, MODERATE	66 CT	\$17
	A23*	714508	WOMEN'S PROTECTIVE PADS, ULTIMATE	33 CT	\$13
	A33*	383182	UNISEX OVERNIGHT UNDERWEAR, L	14 CT	\$14
	A34*	383703	UNISEX OVERNIGHT UNDERWEAR, XL	12 CT	\$14
	B6	803987	DIAPER RASH OINTMENT	2 OZ	\$5
	F59*	836891	ULTRA THIN PADS WITH WINGS REGULAR	36 CT	\$4
ALLERGY	A56	444238	CETIRIZINE 10MG TABLETS	30 CT	\$16
	A60	443197	ZYRTEC 10MG TABLETS	60 CT	\$35
	A67	847260	FEXOFENADINE 180MG TABLETS	30 CT	\$18
	A69	302860	FLONASE NASAL SPRAY	0.38 OZ	\$19
	A70	674958	FLUTICASONE NASAL SPRAY 144 DOSE	0.62 OZ	\$21
	A72	244841	CLARITIN 10MG TABLETS	30 CT	\$27
	A79	919205	LORATADINE 10MG TABLETS	90 CT	\$30
	A84	477066	DIPHENHYDRAMINE HCl 25MG TABLETS	24 CT	\$4
A86	477068	DIPHENHYDRAMINE HCl 25MG TABLETS	48 CT	\$8	
COLD REMEDIES	C1 ‡	653004	AIRBORNE GUMMIES, ASSORTED FRUIT	42 CT	\$18
	C9	587618	MEDICATED CHEST RUB	3.53 OZ	\$8
	C13	441208	ALKA-SELTZER DAY & NIGHT LIQUID GELS	24 CT	\$14
	C15	362029	COLD AND FLU DAY AND NIGHT RELIEF SOFTGELS	24 CT	\$9
	C27	244956	COUGH AND COLD HBP RELIEF TABLETS	16 CT	\$7
	C31	974249	THERAFLU MULTI-SYMPATOM SEVERE COLD RELIEF POWDER PACKETS	6 CT	\$11
	C40	292925	MUCINEX DM 600MG EXTENDED RELEASE TABLETS	20 CT	\$21
	C45	259459	MUCUS EXTENDED RELEASE TABLETS 1200MG	14 CT	\$16
	C47	707516	TUSSIN DM LIQUID	4 OZ	\$6
	C50	477060	TUSSIN DM SUGAR FREE LIQUID	8 OZ	\$8
	C51	379157	COUGH DROPS HONEY LEMON	160 CT	\$6
	C52	654515	MUCINEX SORE THROAT AND COUGH RELIEF DROPS HONEY	40 CT	\$7
	C53	694506	MUCINEX SORE THROAT AND COUGH RELIEF DROPS	40 CT	\$7
	C54	179666	SUGAR FREE MENTHOL COUGH DROPS	140 CT	\$6
	C55*	193592	DIGITAL THERMOMETER	1 CT	\$18
	C60*	834800	TEMPLE DIGITAL THERMOMETER	1 CT	\$42
	C62	442927	COLD AND FLU HBP MULTI-SYMPATOM NIGHTTIME RELIEF LIQUID, CHERRY	12 OZ	\$9
	C63	954401	COLD AND FLU SEVERE DAY AND NIGHT RELIEF LIQUID 2 PACK	12 OZ	\$19
	C68	939419	VICKS DAYQUIL SEVERE LIQUID	12 OZ	\$16
	C69	939406	VICKS NYQUIL SEVERE LIQUID	12 OZ	\$16
	C74	280974	BLISTEX LIP OINTMENT	0.35 OZ	\$5
	C75	882775	CARMEX CLASSIC LIP BALM 3 PACK	1.05 OZ	\$5
	C76	337401	COLD SORE TREATMENT	0.07 OZ	\$18
	C83	857132	NASAL SPRAY	1 OZ	\$7
	C86	938777	SINUS AND SEVERE CONGESTION RELIEF CAPLETS	20 CT	\$12
	C87	408566	SINUS PAIN AND CONGESTION RELIEF CAPLETS	24 CT	\$6
	C89	891465	NASAL SPRAY SALINE	1.5 OZ	\$4
	C93	857378	CEPACOL EXTRA STRENGTH SORE THROAT LOZENGES, CHERRY	16 CT	\$7

‡ Dual-purpose item

\*Could be covered under Part B or D

★1 per period



CODE	SKU	PRODUCT	SIZE	PRICE
D50	690266	ANTACID CALCIUM CHEWABLE TABLETS, ASSORTED FRUIT	160 CT	\$9
D52	230995	ANTACID ULTRA STRENGTH CHEWABLE TABLETS	72 CT	\$6
D56	282267	TUMS CHEWY BITES	32 CT	\$8
D57	883928	GAS RELIEF EXTRA STRENGTH CHEWABLE TABLETS CHERRY	48 CT	\$12
D65*	672550	ANTI-DIARRHEAL 2MG CAPLETS	12 CT	\$5
D74‡	318142	DAILY FIBER CAPSULES	100 CT	\$10
D87*	690256	ACID CONTROLLER TABLETS	30 CT	\$7
D93	401472	HEMORRHOIDAL MEDICATED WIPES	48 CT	\$6
D96	144212	HEMORRHOIDAL OINTMENT	2 OZ	\$10
D105	707940	LAXATIVE 25MG TABLETS	24 CT	\$6
D110	713639	PURELAX POWDER	8.3 OZ	\$13
D115	310425	STOOL SOFTENER 100MG SOFTGELS	100 CT	\$12
D126	703368	BISMUTH CHEWABLE TABLETS CHERRY	30 CT	\$5
D127	195560	BISMUTH LIQUID	8 OZ	\$5
D144*	451305	OMEPRAZOLE 20MG TABLETS 3 PACK	14 CT	\$24
E44**	215314	HEATING PAD EXTRA LONG	1 CT	\$35
E45**	215313	HEATING PAD STANDARD	1 CT	\$25
E46	318180	HOT AND COLD COMPRESS	1 CT	\$15
E47	499911	HOT AND COLD COMPRESSION WRAP	1 CT	\$35
E48	844209	ICEBAG LARGE	1 CT	\$15
E49*	208443	NECK AND SHOULDER WRAP	1 CT	\$17
E69	957604	COLD AND HOT PATCHES	5 CT	\$6
E70	161764	DICLOFENAC SODIUM 1% TOPICAL GEL	1.7 OZ	\$9
E73	977934	LIDOCAINE CREAM	2.7 OZ	\$7
E74	197229	LIDOCAINE PATCHES	5 CT	\$10
E79	444770	MEDICATED HEAT PATCH	1 CT	\$2
E80	320989	MUSCLE RUB CREAM	2 OZ	\$5
E83	610722	PAIN RELIEF ROLL-ON MENTHOL	2.5 OZ	\$13
E84	269146	PAIN RELIEF SPRAY	3 OZ	\$12
E88	239673	SALONPAS PATCHES LARGE	6 CT	\$9
E100	941579	EARWAX CARE KIT	1 CT	\$9
E101	110973	EARWAX REMOVAL DROPS	0.5 OZ	\$5
E106	797076	ADVANCED EYE DROPS	0.5 OZ	\$6
E122	219204	REDNESS RELIEF EYE DROPS	0.5 OZ	\$5
F102	405572	FIRST AID KIT	1 CT	\$7
F109	259370	BUTTERFLY CLOSURES	12 CT	\$3
F115*	336846	LIQUID BANDAGE	0.3 OZ	\$6
F117	702514	SHEER BANDAGES ASSORTED	80 CT	\$4
F125	219634	BACITRACIN OINTMENT	1 OZ	\$7
F132	373019	HYDROCORTISONE 1% CREAM	1 OZ	\$4
F135	550749	ITCH RELIEF CREAM	1 OZ	\$5
F138	531343	PETROLEUM JELLY	2.5 OZ	\$4
F139	444797	RUBBING ALCOHOL WIPES	40 CT	\$6
F141	702498	TRIPLE ANTIBIOTIC AND PAIN RELIEF OINTMENT	1 OZ	\$9
F142	219626	TRIPLE ANTIBIOTIC OINTMENT	1 OZ	\$8
F148*	830970	CLOTH TAPE 1IN X 10YD	2 CT	\$6

**DIGESTIVE HEALTH**

**EXTERNAL PAIN**

**EYE CARE  
EAR CARE**

**FIRST AID**

‡ Dual-purpose item

\*Could be covered under Part B or D

★1 per period

	CODE	SKU	PRODUCT	SIZE	PRICE
<b>FIRST AID</b>	F155*	894104	GAUZE ROLL 4IN X 2YDS	1 CT	\$4
	F157	330703	LIDOCAINE BURN RELIEF GEL	8 OZ	\$7
	F158	991269	NITRILE EXAM GLOVES LARGE	50 CT	\$15
	F159	991272	NITRILE EXAM GLOVES ONE SIZE FITS MOST	120 CT	\$30
	F164	489905	SURGICAL FACE MASKS	25 CT	\$14
	F166*	964606	WATERPROOF ADHESIVE TAPE 1/2IN X 5YD	1 CT	\$2
<b>HOME CARE</b>	H103 ‡■	708884	BLOOD PRESSURE MONITOR SERIES 100 AUTO UPPER ARM	1 CT	\$45
	H105 ‡■	800824	BLOOD PRESSURE MONITOR SERIES 400 AUTO WRIST	1 CT	\$58
	H111 ‡■	420527	TALKING BLOOD PRESSURE MONITOR AUTO UPPER ARM	1 CT	\$75
	H112*	130344	ALCOHOL PREP PADS	100 CT	\$3
	H116 ‡■	814854	PULSE OXIMETER	1 CT	\$49
	H155	741739	REACHER	1 CT	\$30
	H163	861900	RUBBER BATH MAT	1 CT	\$20
	H202	328351	OFF! DEEP WOODS INSECT REPELLENT	6 OZ	\$11
H207	278510	INDOOR NIGHT LIGHTS	2 CT	\$8	
<b>ORAL HYGIENE</b>	O1	469085	DENTAL FLOSS MINT 43.7YD	1 CT	\$4
	O8	230196	DENTURE ADHESIVE CREAM	2.4 OZ	\$5
	O9	213330	DENTURE CLEANSER EFFERVESCENT TABLETS	40 CT	\$3
	O10	122340	DENTURE CLEANSER EFFERVESCENT TABLETS MINT	84 CT	\$7
	O11	235332	FIXODENT ULTRA DENTURE ADHESIVE CREAM	2.2 OZ	\$9
	O13	695117	DENTAL TOOL KIT	1 CT	\$8
	O17	377971	INTERDENTAL PICKS ADVANCED SUPER SOFT	60 CT	\$6
	O18	572131	TONGUE BRUSHES	2 CT	\$6
	O20	682983	CLEAN PRO TOOTHBRUSHES SOFT	6 CT	\$6
	O21	956360	CLEAR PRO TOOTHBRUSHES MEDIUM	3 CT	\$3
	O29	910693	TOOTHBRUSH SOFT	1 CT	\$1
	O30	897755	TOOTHBRUSHES MEDIUM	2 CT	\$6
	O40	933834	ORAL PAIN RELIEF GEL	0.33 OZ	\$6
	O44	497555	BIOTENE MOISTURIZING MOUTH SPRAY	1.5 OZ	\$10
	O48 ★	857241	EASYFLEX INFINITY RECHARGEABLE TOOTHBRUSH WITH REPLACEMENT BRUSH HEADS	1 CT	\$27
	O50	341166	EASYFLEX REPLACEMENT BRUSH HEADS	3 CT	\$25
	O53	214174	ORAL-B COMPLETE BATTERY TOOTHBRUSH	1 CT	\$9
	O65	237416	COLGATE SENSITIVE WHITENING ANTICAVITY TOOTHPASTE	6 OZ	\$7
	O66	237544	COLGATE STAIN FIGHTER ANTICAVITY TOOTHPASTE	4.2 OZ	\$5
	O71	234697	CREST SENSITIVE AND ENAMEL SHIELD TOOTHPASTE	4.3 OZ	\$5
O73	897738	ENAMEL GUARD ANTI-CAVITY TOOTHPASTE	4 OZ	\$5	
O77	368775	SENSITIVE TOOTHPASTE	3.4 OZ	\$5	
<b>PAIN RELIEVERS</b>	P1	301424	ACETAMINOPHEN 325MG TABLETS	100 CT	\$8
	P3	371914	ACETAMINOPHEN 500MG CAPLETS	100 CT	\$8
	P10	199239	ARTHRITIS PAIN RELIEF 650MG CAPLETS	24 CT	\$6
	P11	154641	TYLENOL EXTRA STRENGTH CAPLETS 500MG	24 CT	\$7
	P14	715123	7-DAY PILL BOX	1 CT	\$2
	P20	460696	TABLET CUTTER	1 CT	\$7
	P21	715130	WEEKLY AM/PM PILL PLANNER	1 CT	\$10
	P24	906001	EXCEDRIN MIGRAINE RELIEF	100 CT	\$15
	P38	547802	ASPIRIN 81MG CHEWABLE TABLETS ORANGE	36 CT	\$2

‡ Dual-purpose item

\*Could be covered under Part B or D

★1 per period

■ 1 per year

CODE	SKU	PRODUCT	SIZE	PRICE
P40	230268	ASPIRIN 81MG TABLETS	120 CT	\$5
P45	695200	BAYER ASPIRIN 81MG TABLETS	300 CT	\$18
P46	164020	ADVIL 200MG TABLETS	50 CT	\$9
P53	713233	IBUPROFEN 200MG TABLETS	200 CT	\$13
P54	371948	IBUPROFEN 200MG TABLETS	50 CT	\$4
P56	951775	MOTRIN IB 200MG COATED CAPLETS	225 CT	\$21
P57	695196	ALEVE 220MG CAPLETS	100 CT	\$13
P67	245414	ACETAMINOPHEN PM 500MG CAPLETS	24 CT	\$5
P68	124886	ACETAMINOPHEN PM 500MG CAPLETS	100 CT	\$10
P76‡	343538	MELATONIN 5MG GUMMIES STRAWBERRY	60 CT	\$11
P78‡	866534	MELATONIN 5MG TABLETS	90 CT	\$9
A104	893270	DIABETIC SOCKS, L/XL	2 CT	\$9
A105	893272	DIABETIC SOCKS, S/M	2 CT	\$9
B4	278382	COTTON SWABS	375 CT	\$4
C100	365244	COTTON ROUNDS	80 CT	\$4
F202	521682	ATHLETE'S FOOT ANTIFUNGAL CREAM	1 OZ	\$12
F203	211003	CLOTRIMAZOLE 1% CREAM	0.5 OZ	\$7
F215	229790	FOOT POWDER	10 OZ	\$9
H7	952394	DANDRUFF SHAMPOO	14.2 OZ	\$6
H54	329818	CERAVE DIABETICS' DRY SKIN CREAM	8 OZ	\$12
H61	483135	INTENSE DRY SKIN THERAPY LOTION	16.9 OZ	\$9
P104	799023	HAND SANITIZER	2 OZ	\$2
P105	783753	HAND SANITIZER	8 OZ	\$4
S20	985326	AFTERSUN ALOE VERA GREEN GEL	20 OZ	\$7
S26	308277	SPORT SUNSCREEN SPF 50 LOTION	8 OZ	\$10
V2 ‡	145514	GLUCOSAMINE CHONDROITIN REGULAR STRENGTH TABLETS	150 CT	\$25
V8 ‡	287250	CALCIUM 500MG + D3 25MCG GUMMIES	60 CT	\$12
V10 ‡	409542	CALCIUM 600MG + D3 20MCG TABLETS	120 CT	\$12
V11 ‡	314939	CALCIUM 600MG TABLETS	150 CT	\$11
V15 ‡	184708	COQ-10 100MG SOFTGELS	45 CT	\$27
V27 ‡	460687	NATURAL LUTEIN 20MG SOFTGELS	60 CT	\$16
V28 ‡	449050	VISION HEALTH SUPPLEMENT	60 CT	\$19
V29 ‡	357343	FISH OIL 1000MG SOFTGELS	120 CT	\$11
V42 ‡	184707	FLAXSEED OIL 1000MG SOFTGELS	100 CT	\$14
V49 ‡	350480	IRON 65MG TABLETS	90 CT	\$6
V50 ‡	246181	MAGNESIUM 250MG CAPLETS	100 CT	\$4
V51 ‡	850942	MAGNESIUM 500MG CAPLETS	100 CT	\$6
V54 ‡	247239	ZINC 50MG TABLETS	100 CT	\$6
V56 ‡	378592	MEN'S MULTIVITAMIN	120 CT	\$11
V57 ‡	448404	MEN'S 50+ ADVANCED MULTIVITAMIN TABLETS	65 CT	\$8
V61 ‡	448393	WOMEN'S 50+ ADVANCED MULTIVITAMIN TABLETS	65 CT	\$8
V62 ‡	378615	WOMEN'S MULTIVITAMIN	120 CT	\$11
V68 ‡	346754	VITAMIN D3 1000IU SOFTGELS	100 CT	\$9
V70 ‡	710787	VITAMIN D3 2000IU SOFTGELS	100 CT	\$9
V71 ‡	277289	VITAMIN D3 400IU SOFTGELS	100 CT	\$4
V74 ‡	247321	B-12 1000MCG TABLETS	60 CT	\$7

**PAIN RELIEVERS**

**PERSONAL CARE**

**VITAMINS**

‡ Dual-purpose item

■ 1 per year

**VITAMINS**

CODE	SKU	PRODUCT	SIZE	PRICE
V77 ‡	343572	B-12 5000MCG MICROTABLETS	100 CT	\$15
V80 ‡	931260	BIOTIN 5000MCG TABLETS	150 CT	\$22
V82 ‡	145626	SUPER B COMPLEX WITH VITAMIN C CAPLETS	100 CT	\$12
V87 ‡	231878	VITAMIN C 1000MG CAPLETS	100 CT	\$15
V89 ‡	232553	VITAMIN C 500MG TABLETS	250 CT	\$13
V93 ‡	240515	VITAMIN E 400IU SOFTGELS	100 CT	\$14

**IMPORTANT:** Item list is subject to change. In the event an item is out of stock, an item of similar or greater value will be substituted in your order. If an item is recalled by the manufacturer for any reason, it will be removed from the product offering immediately.

‡ Dual-purpose item

# Common Questions

## About your over-the-counter benefit

### How much is my OTC benefit?

The amount depends on your Imperial benefit plan. For a list of complete benefits please refer to your Evidence of Coverage (EOC) on Imperial's website at [www.imperialhealthplan.com](http://www.imperialhealthplan.com). You can also call 1-855-AND-MORE (1-855-263-6673, TTY: 711) from 8am - 8pm PT, Monday to Friday.

### How can I check my remaining OTC benefit?

You can check your remaining OTC benefit online at [andmorehealth.com](http://andmorehealth.com) or by calling 1-855-AND-MORE (1-855-263-6673, TTY: 711) from 8am – 8pm PT, Monday to Friday.

### What items can I purchase with my OTC benefit?

- **Online or phone:** When shopping online or by phone, refer to the items listed in this catalog which represent a complete list of available items
- **In store:** When shopping in store, you may select from a wide variety of OTC items. Use the list below to help you create your shopping list. Item availability and pricing may differ store to store. If you have questions about item eligibility, call 1-855-AND-MORE (1-855-263-6673, TTY: 711) from 8am – 8pm PT, Monday to Friday

Eligible OTC items in-store include (but may not be limited to):	Non-eligible OTC items in-store include (but may not be limited to):
<ul style="list-style-type: none"><li>✓ Cold, flu, and allergy</li><li>✓ Dental and denture care</li><li>✓ Diabetes care</li><li>✓ Digestive health</li><li>✓ First aid supplies</li><li>✓ Eye and ear care</li><li>✓ Foot care</li><li>✓ Home diagnostic &amp; patient aids</li><li>✓ Incontinence supplies</li><li>✓ Pain relief</li><li>✓ Sleep aids</li><li>✓ Supports and braces</li><li>✓ Vitamins and dietary supplements</li></ul>	<ul style="list-style-type: none"><li>✗ Deodorants and antiperspirants</li><li>✗ Foods or meal replacement items</li><li>✗ Mouthwashes, bad breath remedies, and teeth whiteners</li><li>✗ Insoles and arch supports</li><li>✗ Birth control medications and contraceptives</li><li>✗ Herbal supplements, probiotics, and alternative medications</li><li>✗ Lotions, facial creams and other cosmetic items</li><li>✗ Household items including hand soaps, razors, etc.</li><li>✗ Baby diapers, formulas, and other childcare products</li><li>✗ Scales, fans, magnifying glasses, ear plugs, and gloves</li><li>✗ Sugar / salt supplements, energy bars, liquid energizers, protein bars, power drinks</li><li>✗ Hearing aid batteries, contact-lens containers, etc. when not factory packaged with the original item</li></ul>

**Is there a mail-order form for OTC products?**

There is no mail-order form. However, you can easily use your OTC benefit by phone, online, or in-store.

**Why can't I shop at CVS at Target?**

We're sorry for the inconvenience! While CVS runs the pharmacy section of Target, the OTC products are outside of their storefront and are managed by Target. They are not part of the Imperial & more network at this time.

**How often can I use my OTC benefit?**

Your OTC benefit can be utilized multiple times throughout the benefit period so long as you do not exceed your benefit allowance.

**Can I carry over unused benefit amount to the next benefit period?**

Benefit amounts do not carry over from quarter to quarter.

**Can I order more than my benefit amount?**

You cannot exceed your benefit amount online or by phone. However, when shopping in eligible retail stores, you may pay the difference between items purchased and your benefit amount with another form of payment such as cash or debit/credit card.

**Can I use this benefit for friends and family?**

This benefit is only for you and cannot be used for your family or friends.

**Is there a return policy?**

Due to the personal nature of the products, no returns or exchanges are allowed for online and phone orders delivered to your home. If you haven't received your order or if you received a defective or damaged item, please call 1-855-AND-MORE (1-855-263-6673, TTY: 711) 8am - 8pm PT, Monday to Friday within 30 days of placing your order. If your item is not in stock, an item of similar or greater value may be substituted in your order.

Returns of in-store OTC products will be handled at the specific retailer's discretion.

**Note:** Orders for each benefit period must be placed by 8:59 pm PT on the last day of the benefit period. For example, OTC orders for Quarter 1 must be placed by 8:59 pm PT on March 31.

If you disenroll from Imperial Health Plan, your OTC benefit will automatically end.

\*Under certain circumstances these items may be covered under either Part B or Part D. When an item is covered by Part B or D due to particular circumstances, you would not use your OTC benefit to obtain this item because it is Medicare-covered in those circumstances. For examples, gauze may be covered under Part B when it is being used as prescribed for surgical wound dressing changes.

‡Dual-purpose items are medicines and products that can be used for either a medical condition or for general health and well-being. These items may be purchased only after discussing the purchase with your personal provider (or satisfying other requirements your plan may specify).

This product list is subject to change. Items, quantities, sizes, and values may change depending on availability. This information is not a complete description of the benefits. Items may vary based on the manufacturer and availability. Items may be added or removed at any time without notice. The brand names of the OTC items are trademarks of each company. Item costs may change from year to year. Please review the product labeling and consult with your doctor with any health or medical questions.

Imperial Health Plan of California (HMO) (HMO SNP) is an (HMO) (HMO SNP) with a Medicare Contract. Enrollment in Imperial Health Plan depends on contract renewal.

This information is not a complete description of benefits. Call 1-855-AND-MORE (1-855-263-6673, TTY: 711) for more information. Limitations, copayments, and restrictions may apply. Benefits may change on January 1 of each year.

Imperial Health Plan of California (HMO) (HMO SNP) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-855-AND-MORE (1-855-263-6673, TTY: 711).

Imperial Health Plan of California (HMO) (HMO SNP) cumple con las leyes federales de derechos civiles aplicables y no discrimina por cuestiones de raza, color, nacionalidad, edad, discapacidad o género.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-AND-MORE (1-855-263-6673, TTY: 711).

andmorehealth.com

1-855-AND-MORE (1-855-263-6673, TTY: 711)

