

2024 Over-the-Counter Item Catalog

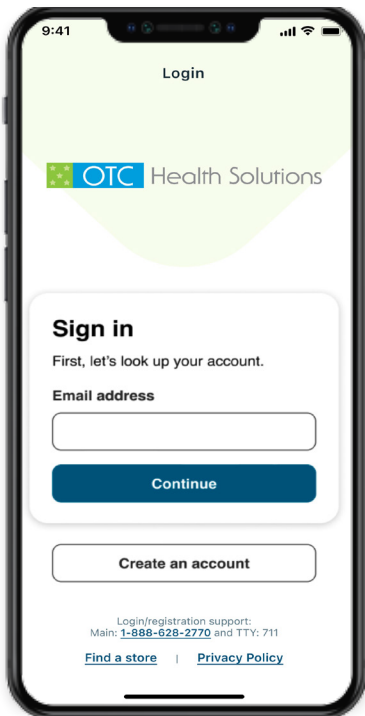


Please keep this valuable catalog nearby. You'll need it to look up the OTC items you want to order. It also contains step-by-step instructions on how to order online, by phone or use your OTC benefits in store.

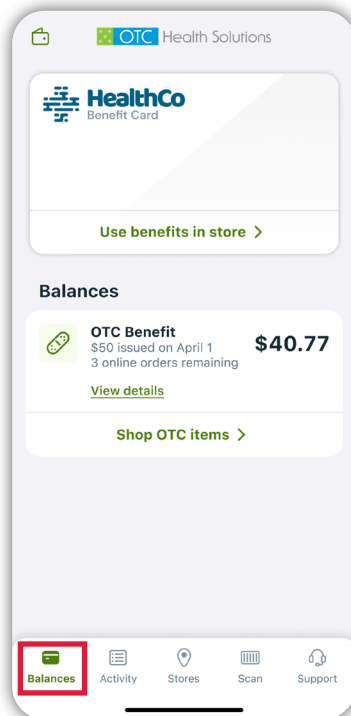


New! The OTC Health Solutions App

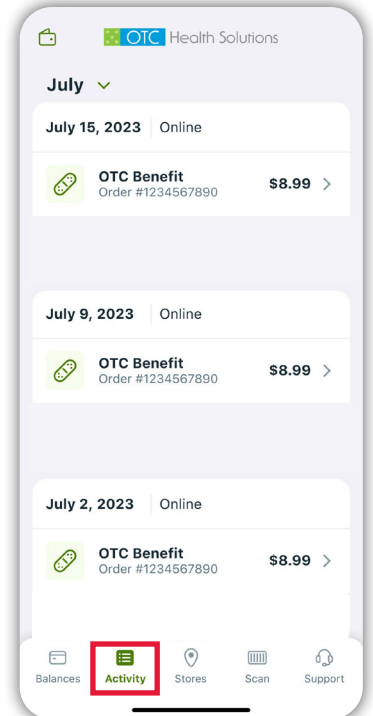
Get the most out of your benefit using our mobile app! Simply download the OTC Health Solutions app from the App Store (iOS) or Google Play (Android), to get started. This app will allow you to scan and view the items offered, process an order, view past orders, and view account information.



Sign in or create an account

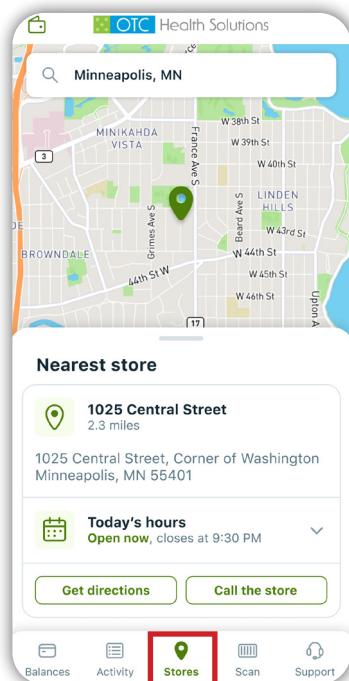


View the balance of your benefits

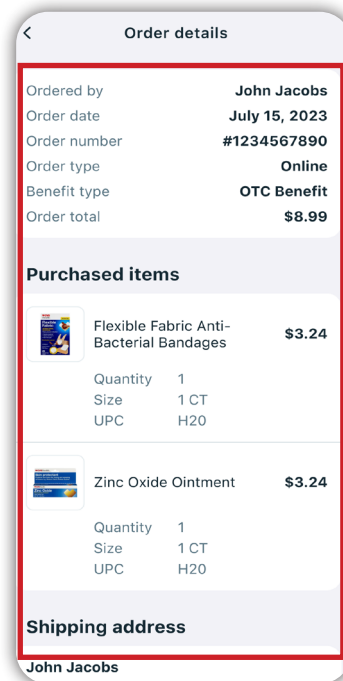


View your order history

Helpful tools:



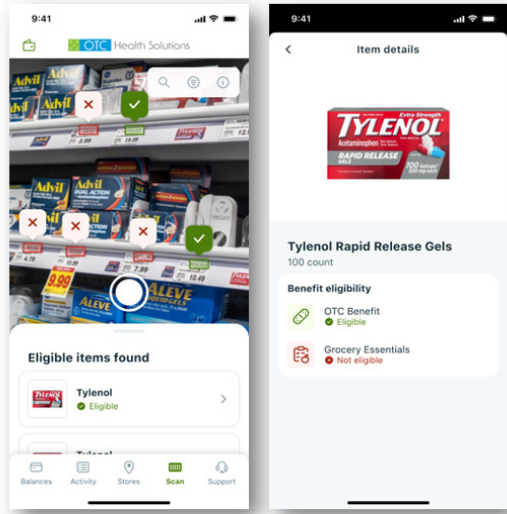
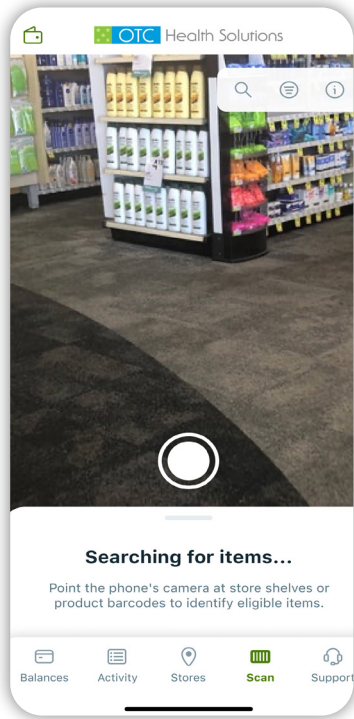
Store locator



View past order details, tracking information and current order status details

The OTC Health Solutions App in store

The OTC Health Solutions App makes it more convenient and quick to ring up items at a store. It is as easy as 1, 2, 3.



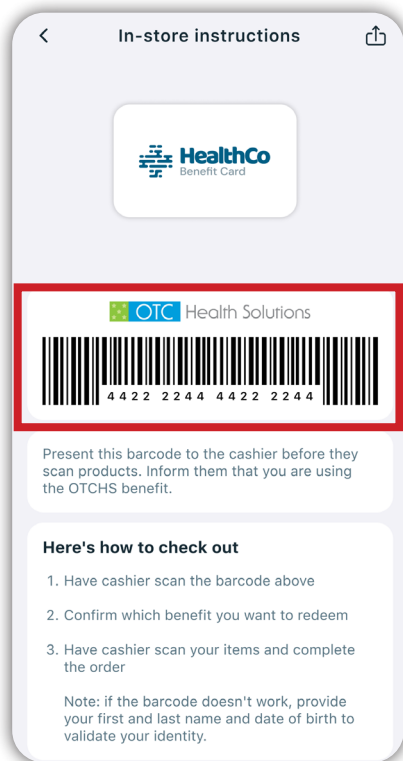
• Approved items



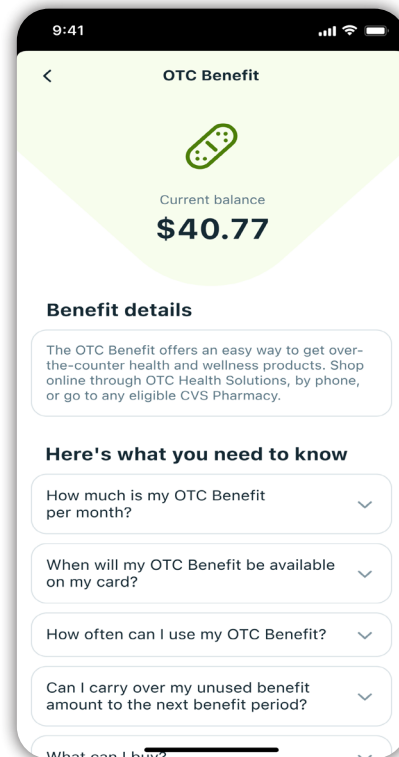
• Non-approved items



1. Scan or enter the items' barcode inside of the store to confirm if it is approved.



2. Show the cashier your digital barcode for faster check out.



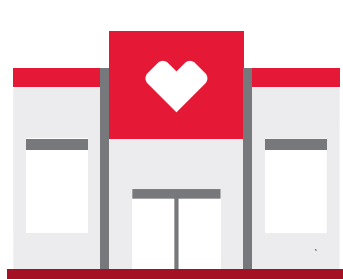
3. After every order you can check your remaining balance and additional FAQs.

Three convenient ways to place an order.

#1 In Store:

How to use your OTCHS (OTC Health Solutions) benefits in store:

- Visit a CVS Pharmacy® store (excluding Target, Schnucks and select other CVS Pharmacy® locations).
- Find approved items. Only the items in this catalog are available to order.
- Look for the “OTCH” indicator and review the SKU number to check if the item qualifies. Items can be found in the OTCHS section, throughout the aisles. You can also use the OTC Health Solutions App to scan the item’s label to confirm if it is approved.
- Go to any register to check out and give the cashier your first name, last name, and date of birth or present the cashier with your bar code in the OTC Health Solutions App.



Visit your nearest CVS Pharmacy store.



Find approved items available through your plan's catalog.



Look for the blue labels containing the OTCH indicator, SKU number or by scanning with the OTCHS App to confirm item eligibility.



Go to any register to process your order.



CODE	SKU
010	122340
012	902457
013	695117
014	246932
015	933823

PRODUCT	SIZE	PRICE
DENTURE CLEANSER EFFERVESCENT TABLETS MINT INTERDENTAL	84 CT	\$7
COMFORT NIGHTTIME DENTAL GUARDS	2 CT	\$20
DENTAL TOOL KIT	1 CT	\$8
EASEBETWEEN GENTLE PICKS	120 CT	\$9
INTERDENTAL BRUSHES TIGHT SPACES	16 CT	\$5

Look for “OTCH” followed by the 6-digit SKU number and match it to your plan catalog.

PLEASE NOTE: The regular retail price in the store may vary. For prices that apply when you use your OTC benefits, please consult this catalog. Catalog prices cannot be combined with promotional offers or ExtraBucks® Rewards. Not all products will be carried in all CVS® stores.

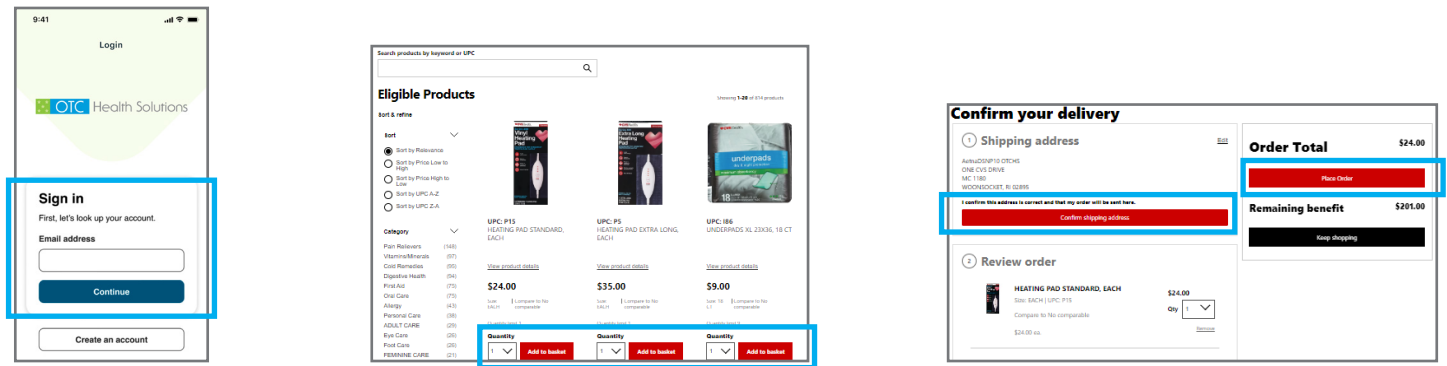
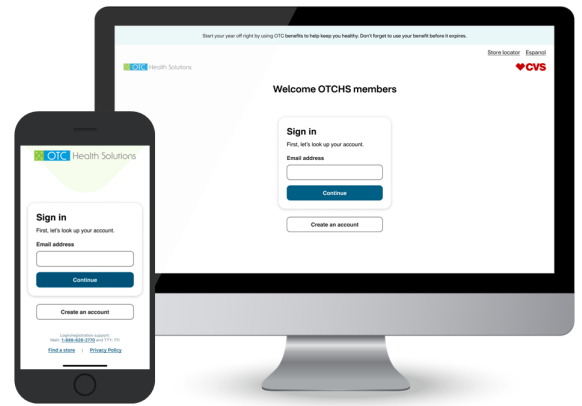
#2 Online:

If it is your first time placing an order online, you will need to create an account. If a member shares an email address with a spouse or caregiver who also has an OTC account, they will only be able to make one account.

How to place an order online:

- Search for the OTCHS website:
<https://www.cvs.com/otchs/myotc>.
- After you sign in, your benefit amount and balance will show. Select the benefit you would like to shop for.
- Search through the available items and add to your basket. Your total and balance will be shown. Once you are ready to place your order, select “Checkout”.
- Confirm the shipping information and then select “Place Order”.
- You will be directed to the Order Summary. This page will show you the order number, shipping address, the date the order was processed, and the delivery timeframe.

You will receive emails with the latest status updates as your order is processing.



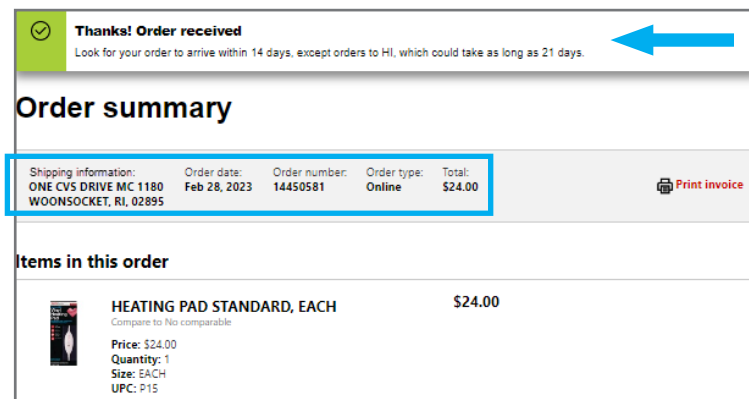
Sign in to your account.



Browse through the items and add to your basket.



Confirm shipping information and place your order.



The Order Summary page will appear. This will allow you to see the order number, shipping address, date of the order, and delivery timeframe.

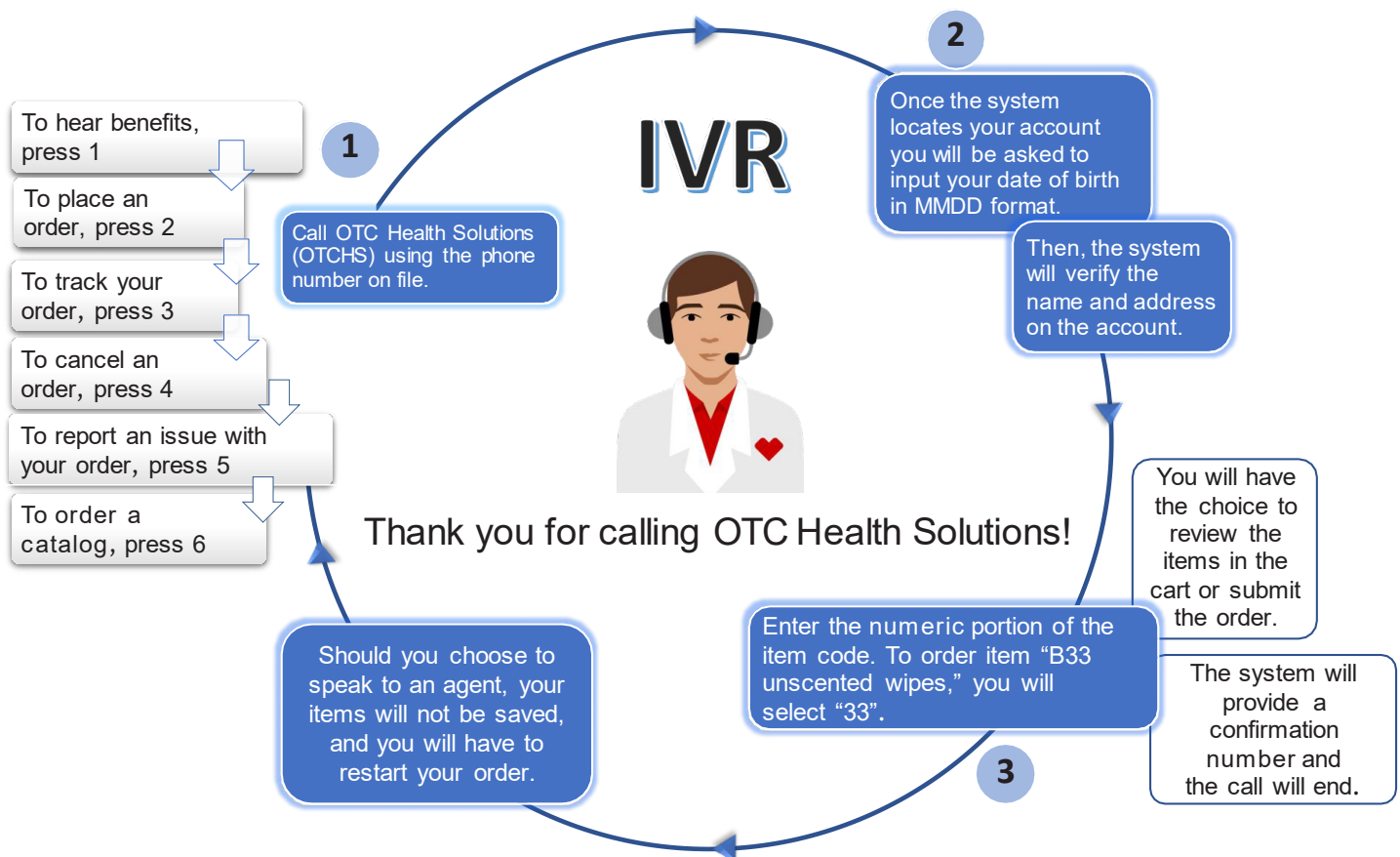
IMPORTANT: Orders for each benefit period must be placed by 11:59 PM ET of the last day of the benefit period. Orders can only be cancelled within 30 minutes after being processed. Please review the order frequency limits located in the FAQs to avoid missing benefit amounts.

#3 By Phone:

Orders can be placed by calling **1-888-628-2770 (TTY: 711)**. You can talk to an agent Monday to Friday, from 9 AM to 8 PM local time. Please have your order ready before you call.

How to place an order by phone (IVR system):

- Call OTCHS using the phone number on file. The phone number on file is provided to OTCHS by your dental/vision plan. If you wish to use a different number to order through the IVR system, you can provide the alternative number to an OTCHS agent so it can be added to your account.
- Please enter the number of the item code.
Example: If you want to order item “B33” you will enter “33” and wait for the system to repeat the item. The system will read back the item name, quantity, and ask if the selection is correct. Please let the system finish the prompt before you make your selection.
- Once the order is complete, you will have the choice to review and edit the items in the cart, submit the order, or speak to an agent. Should you choose to speak to an agent, your items will not be saved and you will have to restart your order.



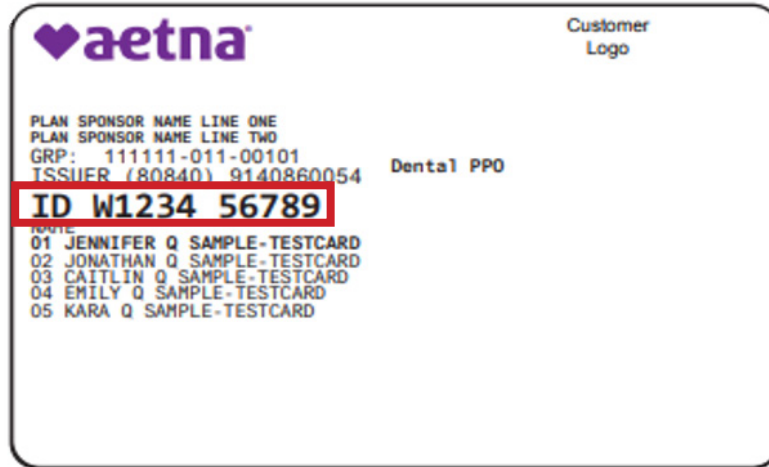
RETURN POLICY: Due to the personal nature of the products, no returns or exchanges are allowed. If you haven't received your order or if you received a defective or damaged item, please call OTC Health Solutions within 30 days of placing your order.

- If your item is not in stock, an item of similar or greater value may be substituted in your order.

Need help?

Get help locating your member ID

To log in or create an account online you can find your member ID on your digital Dental insurance card through the Aetna Health application. Refer to the example card shown below.



Walkthrough videos

Scan the QR codes below to watch a walkthrough video on how to place your orders in store or online.

How to place an order in store



How to place an order online



Favorite Items



Advanced eye drops

CODE E106
SKU 797076



Eyeglass lens cleaner

CODE E115
SKU 251599



Contact lens solution

CODE E128
SKU 695755



Water flossing system cordless

CODE O62
SKU 638777



Whitening strips 14-day treatment

CODE O84
SKU 305788



Easyflex pro premium rechargeable toothbrush

CODE O49
SKU 422345



Gum health toothpaste

CODE O74
SKU 502119



Sensitive toothpaste extra whitening

CODE O78
SKU 307117



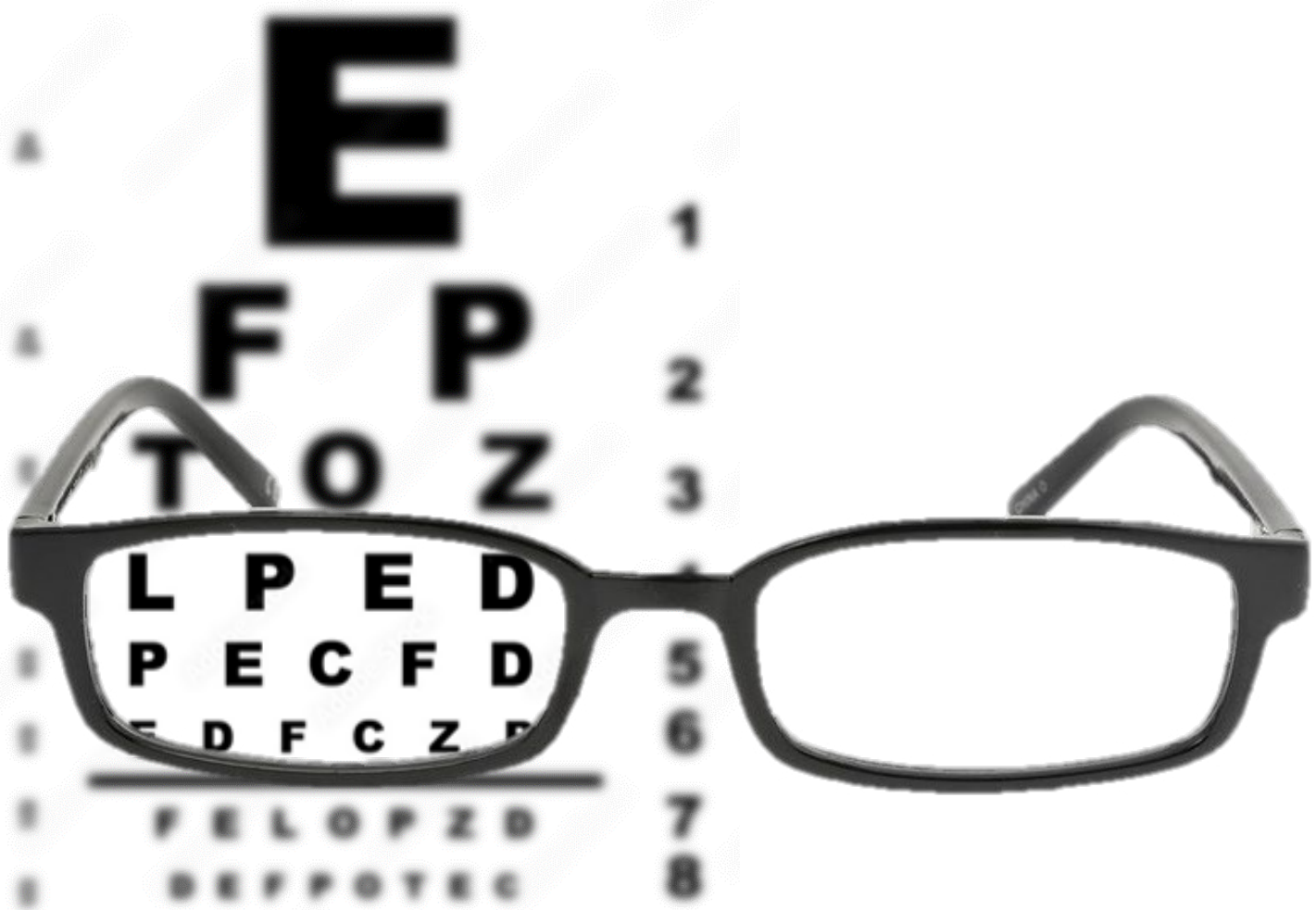
Antiseptic mouthwash blue mint

CODE O32
SKU 336263



Clear pro toothbrushes medium

CODE O21
SKU 956360



Readers are now available to order with
OTC Health Solutions!

We have multiple offerings of single and
multi-packs ranging in strengths from
+1.50 diopters to +3.25 diopters.

CODE	SKU	PRODUCT	SIZE	PRICE
ALTERNATIVE REMEDIES				
C2 ▶	889580	AIRSHIELD CHEWABLE TABLETS, BERRY	32 CT	\$7
C3 ▶	970454	AIRSHIELD GUMMIES, ORANGE LEMON	42 CT	\$11
C4 ▶	320711	AIRSHIELD TABLETS, ORANGE	10 CT	\$7
C5 ▶	381791	AIRSHIELD TABLETS, ORANGE	20 CT	\$11
C7	554912	VITAMIN C 1000MG POWDER PACKETS	10 CT	\$5
CHEST RUBS				
C8	277898	MEDICATED CHEST RUB	1.76 OZ	\$5
C9	587618	MEDICATED CHEST RUB	3.53 OZ	\$8
CHILDREN'S REMEDIES				
C10	689423	CHILDREN'S CHEST CONGESTION PLUS COUGH RELIEF LIQUID, CHERRY	4 OZ	\$12
C11	895141	CHILDREN'S MULTI-SYMPTOM COLD RELIEF LIQUID, BERRY	4 OZ	\$12
C12	181098	CHILDREN'S NASAL SALINE MIST	2 OZ	\$6
COLD TABLETS				
C14	954405	COLD AND FLU COOLING SEVERE DAYTIME RELIEF CAPLETS	24 CT	\$11
C15	362029	COLD AND FLU DAY AND NIGHT RELIEF SOFTGELS	24 CT	\$9
C16	896264	COLD AND FLU DAY AND NIGHT RELIEF SOFTGELS	48 CT	\$15
C17	890425	COLD AND FLU DAYTIME RELIEF SOFTGELS	16 CT	\$6
C18	338131	COLD AND FLU HBP RELIEF TABLETS	20 CT	\$8
C20	890411	COLD AND FLU MULTI-SYMPTOM NIGHTTIME RELIEF SOFTGELS	16 CT	\$6
C21	164257	COLD AND FLU MULTI-SYMPTOM DAY AND NIGHT RELIEF SOFTGELS	24 CT	\$9
C22	970808	COLD AND FLU SEVERE DAY AND NIGHT RELIEF SOFTGELS	24 CT	\$11
C23	362042	COLD AND FLU SEVERE DAYTIME RELIEF SOFTGELS	24 CT	\$12
C24	970805	COLD AND FLU SEVERE NIGHTTIME RELIEF SOFTGELS	24 CT	\$12
C25	970306	COLD AND FLU SEVERE RELIEF CAPLETS	24 CT	\$8
C27	244956	COUGH AND COLD HBP RELIEF TABLETS	16 CT	\$7
C28	719048	COUGH AND COLD SEVERE NIGHTTIME RELIEF POWDER PACKETS	6 CT	\$8
C29	551102	FLU HBP RELIEF MAXIMUM STRENGTH	20 CT	\$8
C30	633103	MULTI-SYMPTOM SEVERE COLD POWDER PACKETS	6 CT	\$8
COUGH				
C34	132213	CHEST CONGESTION AND COUGH HBP SOFTGELS	20 CT	\$8
C36	297885	CHEST CONGESTION RELIEF TABLETS	60 CT	\$9
C37	895137	COUGH AND CONGESTION SEVERE RELIEF LIQUID	6 OZ	\$13
C38	895138	DM MAXIMUM STRENGTH LIQUID	6 OZ	\$13
C42	236502	MUCUS DM EXTENDED RELEASE TABLETS	20 CT	\$14
C43	173270	MUCUS DM MAXIMUM STRENGTH EXTENDED RELEASE TABLETS	14 CT	\$16
C44	173321	MUCUS DM MAXIMUM STRENGTH EXTENDED RELEASE TABLETS	28 CT	\$26
C45	259459	MUCUS EXTENDED RELEASE TABLETS 1200MG	14 CT	\$16
C46	971824	TUSSIN CF LIQUID	4 OZ	\$7
C47	707516	TUSSIN DM LIQUID	4 OZ	\$6
C48	707512	TUSSIN DM LIQUID	8 OZ	\$10
C49	971823	TUSSIN DM NIGHTTIME	4 OZ	\$6
C50	477060	TUSSIN DM SUGAR FREE LIQUID	8 OZ	\$8
COUGH DROPS				
C51	379157	COUGH DROPS HONEY LEMON	160 CT	\$6
C54	179666	SUGAR FREE MENTHOL COUGH DROPS	140 CT	\$6
DEVICES				
C55★	193592	DIGITAL THERMOMETER	1 CT	\$18

▶ Dual-purpose item

CODE	SKU	PRODUCT	SIZE	PRICE
C56★	423796	INFRARED THERMOMETER	1 CT	\$49
C57★	202227	MICRO TEMPLE DIGITAL THERMOMETER	1 CT	\$25
C59★	155912	RIGID TIP DIGITAL THERMOMETER	1 CT	\$10
C60★	834800	TEMPLE DIGITAL THERMOMETER	1 CT	\$42
C61★	277896	VAPOR STEAM COUGH SUPPRESSANT CAMPHOR	8 OZ	\$11

FLU REMEDIES

C62	442927	COLD AND FLU HBP MULTI-SYMPTOM NIGHTTIME RELIEF LIQUID, CHERRY	12 OZ	\$9
C63	954401	COLD AND FLU SEVERE DAY AND NIGHT RELIEF LIQUID 2 PACK	12 OZ	\$19
C64	895139	COLD, FLU & SORE THROAT RELIEF MAX STRENGTH LIQUID	6 OZ	\$12
C65	548074	MAXIMUM STRENGTH SEVERE COLD LIQUID	6 OZ	\$12
C66	954406	SEVERE DAYTIME LIQUID	12 OZ	\$11
C67	180192	SEVERE NIGHTTIME LIQUID	12 OZ	\$11

HOMEOPATHIC

C70	688783	COLD REMEDY SUGAR FREE CHEWABLE TABLETS, CHERRY	25 CT	\$10
C71	465804	COLD REMEDY SUGAR FREE CHEWABLE TABLETS, CITRUS	25 CT	\$10

LIP CARE

C76	337401	COLD SORE TREATMENT	0.07 OZ	\$18
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NASAL/ SINUS

C77	297625	NASAL DECONGESTANT PE TABLETS	18 CT	\$4
C78	551001	NASAL DECONGESTANT PE TABLETS	36 CT	\$9
C79	331010	NASAL DECONGESTANT PE TABLETS	72 CT	\$12
C80	164183	NASAL MIST	1 OZ	\$7
C81	858828	NASAL MIST SEVERE	0.5 OZ	\$7
C82	858830	NASAL SPRAY	0.5 OZ	\$6
C83	857132	NASAL SPRAY	1 OZ	\$7
C84	953436	NASAL STRIPS LARGE	30 CT	\$11
C85	953437	NASAL STRIPS MEDIUM	30 CT	\$11
C86	938777	SINUS AND SEVERE CONGESTION RELIEF CAPLETS	20 CT	\$12
C87	408566	SINUS PAIN AND CONGESTION RELIEF CAPLETS	24 CT	\$6
C88	343398	SINUS PE PRESSURE AND PAIN RELIEF CAPLETS	24 CT	\$8

SALINE

C89	891465	NASAL SPRAY SALINE	1.5 OZ	\$4
C90	277790	NASAL SPRAY SALINE 2 PACK	1.5 OZ	\$7
C91	896038	SINUS WASH REFILL SALINE PACKETS	100 CT	\$14
C92	896024	SINUS WASH SYSTEM NETI POT	1 CT	\$14

SORE THROAT

C94	316620	SORE THROAT SPRAY	6 OZ	\$5
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COSMETICS - COTTON

C100	365244	COTTON ROUNDS	80 CT	\$4
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EAR CARE

E100	941579	EARWAX CARE KIT	1 CT	\$9
E101	110973	EARWAX REMOVAL DROPS	0.5 OZ	\$5
E103	457795	SILICONE EARPLUGS	12 CT	\$5
E104	694929	SOFT FOAM EARPLUGS	20 CT	\$5
E105	457496	SWIMMERS EAR SOLUTION	1 OZ	\$4

EYE CARE

E106	797076	ADVANCED EYE DROPS	0.5 OZ	\$6
E107	209928	ALLERGY RELIEF EYE DROPS	0.5 OZ	\$7

CODE	SKU	PRODUCT	SIZE	PRICE
E108	208334	ALLERGY RELIEF EYE DROPS	0.5 OZ	\$7
E109	171322	ARTIFICIAL TEARS LUBRICANT EYE DROPS	1 OZ	\$9
E110	857281	CONTACT LENS CASES	2 CT	\$4
E111	940154	CONTACT LENS CASES	4 CT	\$8
E112	976354	EYE HEALTH 50 SOFTGELS	90 CT	\$23
E113	453524	EYE ITCH RELIEF	0.17 OZ	\$14
E114	251591	EYE PATCH	1 CT	\$6
E115	251599	EYEGLOSS LENS CLEANER	4 OZ	\$4
E116	251597	EYEGLOSS REPAIR KIT	1 CT	\$4
E117	482149	EYELID CLEANSING WIPES	30 CT	\$19
E118	694692	LENS CLEANSING WIPES	100 CT	\$10
E119	502700	LUBRICANT EYE OINTMENT	0.12 OZ	\$10
E122	219204	REDNESS RELIEF EYE DROPS	0.5 OZ	\$5
E124	643940	WARMING EYE COMPRESS	1 CT	\$10

HOMEOPATHIC

E125	972673	EAR ACHE RELIEF DROPS	0.33 OZ	\$9
E126	394279	PINK EYE RELIEF DROPS	0.33 OZ	\$9

SOFT LENS CARE

E127	284000	CONTACT LENS REWETTING DROPS	0.5 OZ	\$6
E128	695755	CONTACT LENS SOLUTION	24 OZ	\$14
E129	695753	CONTACT LENS SOLUTION	4 OZ	\$5
E130	458126	SALINE CONTACT SOLUTION 2 PACK	12 OZ	\$7

ACCESSORIES

F100	455049	ARM SLING	1 CT	\$17
F101	337274	FINGER INJURY KIT	1 CT	\$6
F102	405572	FIRST AID KIT	1 CT	\$7
F103	310272	VELCRO FINGER SPLINT	2 CT	\$6

ADHESIVE BANDAGES

F104	257974	ADVANCED HEALING HYDROCOLLOID BANDAGES	8 CT	\$6
F105	241483	ANTIBACTERIAL ASSORTED BANDAGES	120 CT	\$12
F106	875957	ANTIBACTERIAL BANDAGES HEAVY DUTY FABRIC	20 CT	\$4
F107	951341	ANTIBACTERIAL BANDAGES HEAVY DUTY FABRIC	60 CT	\$8
F108	488598	ASSORTED BANDAGES VALUE PACK	200 CT	\$11
F109	259370	BUTTERFLY CLOSURES	12 CT	\$3
F110	383505	CLEAR BANDAGES	45 CT	\$4
F111	951344	FLEXIBLE FABRIC ANTIBACTERIAL BANDAGES	100 CT	\$9
F112	875952	FLEXIBLE FABRIC ANTIBACTERIAL BANDAGES	20 CT	\$3
F113	875951	FLEXIBLE FABRIC ANTIBACTERIAL BANDAGES	30 CT	\$3
F114	482019	HEAVY DUTY WATERPROOF BANDAGES	10 CT	\$4
F115	336846	LIQUID BANDAGE	0.3 OZ	\$6
F116	717967	SENSITIVE SKIN ADHESIVE BANDAGES	20 CT	\$5
F117	702514	SHEER BANDAGES ASSORTED	80 CT	\$4
F118	259372	WATERPROOF FINGER BANDAGES	20 CT	\$4
F119	894077	WATERPROOF TRANSPARENT DRESSINGS	8 CT	\$7

IODINE

F120	602441	IODINE	1 OZ	\$5
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LICE

F121	178608	LICE KILLING SHAMPOO	8 OZ	\$15
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CODE	SKU	PRODUCT	SIZE	PRICE
F122	870947	LICE SOLUTION KIT	1 CT	\$19
TREATMENTS				
F123	617928	ANTIBIOTIC PAIN & SCAR OINTMENT	1 OZ	\$11
F125	219634	BACITRACIN OINTMENT	1 OZ	\$7
F126	109405	CALAMINE PLUS LOTION	6 OZ	\$7
F127	955322	CALAMINE PLUS SPRAY	4.1 OZ	\$9
F129	482649	EPSOM SALT	22 OZ	\$5
F131	832864	FREEZE WART REMOVER	2.7 OZ	\$17
F132	373019	HYDROCORTISONE 1% CREAM	1 OZ	\$4
F133	690242	HYDROCORTISONE 1% INTENSIVE HEALING CREAM	1 OZ	\$5
F134	373092	HYDROCORTISONE 1% OINTMENT	1 OZ	\$5
F135	550749	ITCH RELIEF CREAM	1 OZ	\$5
F136	334700	JOCK ITCH RELIEF CREAM	0.5 OZ	\$10
F137	311533	MERTHIOLATE	2 OZ	\$5
F138	531343	PETROLEUM JELLY	2.5 OZ	\$4
F139	444797	RUBBING ALCOHOL WIPES	40 CT	\$6
F140	322430	TRIPLE ANTIBIOTIC AND PAIN RELIEF OINTMENT	0.5 OZ	\$6
F141	702498	TRIPLE ANTIBIOTIC AND PAIN RELIEF OINTMENT	1 OZ	\$9
F142	219626	TRIPLE ANTIBIOTIC OINTMENT	1 OZ	\$8
F143	618348	TRIPLE ANTIBIOTIC PAIN & SCAR OINTMENT	0.5 OZ	\$7
F144	351170	WART REMOVAL	0.5 OZ	\$9
F145	482021	WART REMOVER CLEAR STRIPS	14 CT	\$8
F146	946095	WITCH HAZEL SPRAY	6 OZ	\$8
F147	219642	ZINC OXIDE OINTMENT	1 OZ	\$4
WOUND CARE				
F148	830970	CLOTH TAPE 1IN X 10YD	2 CT	\$6
F150	893119	GAUZE PADS 2X2 STERILE	25 CT	\$4
F151	935683	GAUZE PADS 2X3 NON-STICK	25 CT	\$6
F152	893120	GAUZE PADS 3X3 STERILE	25 CT	\$5
F153	893125	GAUZE PADS 3X4 NON-STICK	10 CT	\$5
F154	893121	GAUZE PADS 4X4 STERILE	25 CT	\$7
F155	894104	GAUZE ROLL 4IN X 2YDS	1 CT	\$4
F157	330703	LIDOCAINE BURN RELIEF GEL	8 OZ	\$7
F158	991269	NITRILE EXAM GLOVES LARGE	50 CT	\$15
F159	991272	NITRILE EXAM GLOVES ONE SIZE FITS MOST	120 CT	\$30
F160	336795	NON-IRRITATING PAPER TAPE FOR SENSITIVE SKIN	1 CT	\$4
F161	615637	PAIN-FREE 1IN WRAP	2 CT	\$5
F162	210000	PAIN-FREE 2IN WRAP	1 CT	\$6
F163	249816	SCAR GEL	0.7 OZ	\$20
F164	489905	SURGICAL FACE MASKS	25 CT	\$14
F165	360094	SURGICAL FACE MASKS SMALL	20 CT	\$11
F166	964606	WATERPROOF ADHESIVE TAPE 1/2IN X 5YD	1 CT	\$2
F167	270351	WATERPROOF TRANSPARENT DRESSINGS ASSORTED	10 CT	\$9
F168	270304	WATERPROOF TRANSPARENT DRESSINGS LARGE	4 CT	\$14
F169	998839	WOUND CARE KIT SMALL/MEDIUM 30 PIECES	1 CT	\$15
F170	209024	WOUND WASH	6 OZ	\$5

CODE	SKU	PRODUCT	SIZE	PRICE
BLOOD PRESSURE				
H102 ▶■	800232	BLOOD PRESSURE MONITOR MANUAL UPPER ARM	1 CT	\$19
H103 ▶■	708884	BLOOD PRESSURE MONITOR SERIES 100 AUTO UPPER ARM	1 CT	\$45
CARE AND ACCESSORIES				
H112	130344	ALCOHOL PREP PADS	100 CT	\$3
H116 ▶■	814854	PULSE OXIMETER	1 CT	\$49
H117	882127	SHARPS CONTAINER	1 CT	\$14
GLUCOSE TABLETS				
H120	149650	GLUCOSE TABLETS ORANGE	10 CT	\$2
H121	149647	GLUCOSE TABLETS ORANGE	50 CT	\$6
H122	149616	GLUCOSE TABLETS RASPBERRY	50 CT	\$6
GLUCOSE TESTING				
H123 ▶	306412	KETONE TEST STRIPS	50 CT	\$11
H124	732550	LANCETS MICRO-THIN 33 GAUGE	100 CT	\$7
H125 ▶	149668	LANCETS THIN 28 GAUGE	100 CT	\$7
H126	235157	LANCETS ULTRA-THIN 30 GAUGE	100 CT	\$7
H127	343477	LANCING DEVICE	1 CT	\$9
LOZENGE				
N1	398300	NICOTINE LOZENGES 2MG SUGAR FREE CITRUS	20 CT	\$12
N2	971448	NICOTINE LOZENGES 2MG SUGAR FREE MINT	20 CT	\$12
N3	331733	NICOTINE LOZENGES 2MG SUGAR FREE MINT	48 CT	\$27
N4	398338	NICOTINE LOZENGES 4MG SUGAR FREE CITRUS	20 CT	\$12
N5	971444	NICOTINE LOZENGES 4MG SUGAR FREE MINT	20 CT	\$12
N6	331727	NICOTINE LOZENGES 4MG SUGAR FREE MINT	48 CT	\$27
NICOTINE GUM				
N7	968554	NICOTINE GUM 2MG SUGAR FREE ASSORTED FRUIT	20 CT	\$12
N8	972924	NICOTINE GUM 2MG SUGAR FREE MINT	10 CT	\$6
N9	720014	NICOTINE GUM 2MG SUGAR FREE ORIGINAL FLAVOR	20 CT	\$12
N10	968555	NICOTINE GUM 4MG SUGAR FREE ASSORTED FRUIT	20 CT	\$12
N11	972925	NICOTINE GUM 4MG SUGAR FREE MINT	10 CT	\$6
N12	979096	NICOTINE GUM 4MG SUGAR FREE MINT	20 CT	\$12
N13	720035	NICOTINE GUM 4MG SUGAR FREE ORIGINAL FLAVOR	20 CT	\$12
NICOTINE PATCHES				
N14	173013	NICOTINE TRANSDERMAL 14MG PATCH STEP 2	14 CT	\$39
N15	133177	NICOTINE TRANSDERMAL 21MG PATCH STEP 1	14 CT	\$39
N16	133190	NICOTINE TRANSDERMAL 21MG PATCH STEP 1	7 CT	\$24
N17	338618	NICOTINE TRANSDERMAL 7MG PATCH STEP 3	14 CT	\$39
DENTAL FLOSS				
O1	469085	DENTAL FLOSS MINT 43.7YD	1 CT	\$4
O2	933844	DENTAL FLOSS MINT 43.7YD	2 CT	\$6
O3	454381	FLOSS PICKS	90 CT	\$3
O4	853023	FLOSS PICKS MINT	150 CT	\$4
O5	454376	FLOSS PICKS MINT	90 CT	\$3
O6	978931	FLOSS PICKS SENSITIVE	90 CT	\$3
O7	378509	KIDS' FLOSSERS	75 CT	\$4
DENTURE				
O8	230196	DENTURE ADHESIVE CREAM	2.4 OZ	\$5
O9	213330	DENTURE CLEANSER EFFERVESCENT TABLETS	40 CT	\$3

▶ Dual-purpose item

■ 1 per year

CODE	SKU	PRODUCT	SIZE	PRICE
010	122340	DENTURE CLEANSER EFFERVESCENT TABLETS MINT	84 CT	\$7
INTERDENTAL				
012	902457	COMFORT NIGHTTIME DENTAL GUARDS	2 CT	\$20
013	695117	DENTAL TOOL KIT	1 CT	\$8
014	246932	EASEBETWEEN GENTLE PICKS	120 CT	\$9
015	933823	INTERDENTAL BRUSHES TIGHT SPACES	16 CT	\$5
016	227508	INTERDENTAL BRUSHES ULTRA TIGHT	32 CT	\$6
017	377971	INTERDENTAL PICKS ADVANCED SUPER SOFT	60 CT	\$6
018	572131	TONGUE BRUSHES	2 CT	\$6
MANUAL TOOTHBRUSHES				
019	974657	CHILDREN'S STRIPE TOOTHBRUSHES	2 CT	\$4
020	682983	CLEAN PRO TOOTHBRUSHES SOFT	6 CT	\$6
021	956360	CLEAR PRO TOOTHBRUSHES MEDIUM	3 CT	\$3
023	756402	CROSS ANGLE MULTIPRO TOOTHBRUSHES MEDIUM	2 CT	\$6
024	813099	LIGHT-UP TIMER TOOTHBRUSH	2 CT	\$6
026	956183	PULSATING TOOTHBRUSH MEDIUM	2 CT	\$11
027	453008	PULSATING TOOTHBRUSH SOFT	2 CT	\$11
028	822225	TOOTHBRUSH COVERS	4 CT	\$2
029	910693	TOOTHBRUSH SOFT	1 CT	\$1
030	897755	TOOTHBRUSHES MEDIUM	2 CT	\$6
031	248185	ULTIMATE CLEAN TOOTHBRUSHES SOFT	10 CT	\$10
MOUTHWASH				
032	336263	ANTISEPTIC MOUTHWASH BLUE MINT	8.45 OZ	\$4
033	259712	ANTISEPTIC MOUTHWASH SPRING MINT	8.45 OZ	\$4
035	877796	PEROXIDE SORE MOUTH CLEANSER	8 OZ	\$6
ORAL ANALGESIC				
037	711642	MOUTH SORE RELIEF LIQUID	0.5 OZ	\$7
038	258802	MOUTH SORE RINSE	16 OZ	\$8
039	997166	ORAL ANESTHETIC LIQUID	0.5 OZ	\$7
040	933834	ORAL PAIN RELIEF GEL	0.33 OZ	\$6
041	695108	TEMPORARY LOST FILLING AND LOOSE CAP REPAIR	1 CT	\$4
042	933833	TOOTHACHE AND GUM RELIEF GEL	0.25 OZ	\$9
PORTABLE BREATH CARE				
045	259189	DRY MOUTH MELTING DISCS	40 CT	\$9
046	998700	MOISTURIZING ORAL SPRAY 2 PACK	0.25 OZ	\$3
POWER TOOTHBRUSHES				
047	897749	EASYFLEX FLOSSING REPLACEMENT BRUSH HEADS	3 CT	\$25
048 ★	857241	EASYFLEX INFINITY RECHARGEABLE TOOTHBRUSH WITH REPLACEMENT BRUSH HEADS	1 CT	\$27
049 ★	422345	EASYFLEX PRO PREMIUM RECHARGEABLE TOOTHBRUSH	1 CT	\$45
050	341166	EASYFLEX REPLACEMENT BRUSH HEADS	3 CT	\$25
051	415475	EASYFLEX REPLACEMENT BRUSH HEADS	5 CT	\$29
060	808698	PROFESSIONAL CLEAN POWER TOOTHBRUSH WITH REPLACEMENT BRUSH HEAD	1 CT	\$9
061	378381	SMILESONIC REPLACEMENT BRUSH HEADS	2 CT	\$32
062 ★	638777	WATER FLOSSING SYSTEM CORDLESS	1 CT	\$40
TOOTHPASTE				
073	897738	ENAMEL GUARD ANTI-CAVITY TOOTHPASTE	4 OZ	\$5

★1 per period

CODE	SKU	PRODUCT	SIZE	PRICE
O74	502119	GUM HEALTH TOOTHPASTE	4.1 OZ	\$5
O77	368775	SENSITIVE TOOTHPASTE	3.4 OZ	\$5
O78	307117	SENSITIVE TOOTHPASTE EXTRA WHITENING	4 OZ	\$5
WHITENING KITS				
O83	857242	TEETH WHITENING PEN	1 CT	\$12
O84	305788	WHITENING STRIPS 14-DAY TREATMENT	28 CT	\$34
O85	230156	WHITENING STRIPS SENSITIVE 14-DAY TREATMENT	28 CT	\$35
ACETAMINOPHEN				
P1	301424	ACETAMINOPHEN 325MG TABLETS	100 CT	\$8
P2	879536	ACETAMINOPHEN 500MG CAPLETS	225 CT	\$13
P3	371914	ACETAMINOPHEN 500MG CAPLETS	100 CT	\$8
P4	686584	ACETAMINOPHEN 500MG CAPLETS	24 CT	\$5
P5	317581	ACETAMINOPHEN 500MG GELCAPS	100 CT	\$9
P6	317583	ACETAMINOPHEN 500MG GELCAPS	50 CT	\$7
P7	695051	ACETAMINOPHEN 500MG LIQUID CHERRY	8 OZ	\$8
P8	132704	ACETAMINOPHEN 500MG TABLETS	100 CT	\$9
P9	193588	ARTHRITIS PAIN RELIEF 650MG CAPLETS	100 CT	\$9
P10	199239	ARTHRITIS PAIN RELIEF 650MG CAPLETS	24 CT	\$6
APOTHECARY				
P13	460706	4-A-DAY WEEKLY PILL CASE	1 CT	\$11
P14	715123	7-DAY PILL BOX	1 CT	\$2
P15	217709	AM/PM PILL CASE	1 CT	\$2
P16	728132	EAR SYRINGE AND NASAL ASPIRATOR	2 CT	\$6
P18	715154	ORAL SYRINGE	1 CT	\$4
P19	869091	PILL CRUSHER	1 CT	\$10
P20	460696	TABLET CUTTER	1 CT	\$7
P21	715130	WEEKLY AM/PM PILL PLANNER	1 CT	\$10
ASPIRIN				
P22	152314	ASPIRIN 325MG TABLETS	100 CT	\$5
P23	695034	BACK AND BODY EXTRA STRENGTH CAPLETS	100 CT	\$10
P25	109017	HEADACHE RELIEF CAPLETS	100 CT	\$10
P26	695041	HEADACHE RELIEF GELTABS	80 CT	\$10
P27	695036	MIGRAINE RELIEF CAPLETS	100 CT	\$10
P28	185226	MIGRAINE RELIEF CAPLETS	24 CT	\$5
CHILD'S ANALGESICS				
P30	291741	CHILDREN'S ACETAMINOPHEN 160MG CHEWABLE TABLETS GRAPE	24 CT	\$6
P31	521351	CHILDREN'S ACETAMINOPHEN 160MG LIQUID BUBBLEGUM	4 OZ	\$6
P32	207688	CHILDREN'S ACETAMINOPHEN 160MG LIQUID CHERRY	4 OZ	\$6
P33	261925	CHILDREN'S IBUPROFEN 100MG LIQUID BERRY	4 OZ	\$6
P34	191238	CHILDREN'S IBUPROFEN 100MG LIQUID BUBBLEGUM	4 OZ	\$6
P35	196330	CHILDREN'S IBUPROFEN 100MG LIQUID GRAPE	4 OZ	\$6
P36	286876	CHILDREN'S MELATONIN 1MG CHEWABLE TABLETS GRAPE	30 CT	\$7
HEART HEALTH				
P37	140897	ASPIRIN 325MG TABLETS	125 CT	\$8
P38	547802	ASPIRIN 81MG CHEWABLE TABLETS ORANGE	36 CT	\$2
P39	126148	ASPIRIN 81MG CHEWABLE TABLETS ORANGE	108 CT	\$8

CODE	SKU	PRODUCT	SIZE	PRICE
P40	230268	ASPIRIN 81MG TABLETS	120 CT	\$5
P41	346248	ASPIRIN 81MG TABLETS	200 CT	\$10
P42	126623	ASPIRIN 81MG TABLETS	300 CT	\$11
P43	419423	ASPIRIN 81MG TABLETS	32 CT	\$3
P44	271531	ASPIRIN 81MG TABLETS	500 CT	\$14
IBUPROFEN				
P47	144778	IBUPROFEN 200MG CAPLETS	100 CT	\$9
P48	374714	IBUPROFEN 200MG MINI SOFTGELS	80 CT	\$9
P49	306397	IBUPROFEN 200MG SOFTGELS	80 CT	\$9
P50	213634	IBUPROFEN 200MG SOFTGELS	160 CT	\$15
P51	795221	IBUPROFEN 200MG SOFTGELS	300 CT	\$23
P52	923748	IBUPROFEN 200MG TABLETS	500 CT	\$19
P53	713233	IBUPROFEN 200MG TABLETS	200 CT	\$13
P54	371948	IBUPROFEN 200MG TABLETS	50 CT	\$4
P55	678107	IBUPROFEN MIGRAINE 200MG SOFTGELS	20 CT	\$4
NAPROXEN				
P59	263652	NAPROXEN SODIUM 220MG CAPLETS	90 CT	\$9
P60	879445	NAPROXEN SODIUM 220MG TABLETS	200 CT	\$15
P61	299470	NAPROXEN SODIUM 220MG TABLETS	24 CT	\$4
P62	299472	NAPROXEN SODIUM 220MG TABLETS	50 CT	\$7
P63	340744	NAPROXEN SODIUM 220MG TABLETS BACK AND MUSCLE PAIN	24 CT	\$4
PAIN RELIEVER GEL				
P64	441099	PAIN RELIEVER GEL	3.5 OZ	\$15
PMS				
P66	456231	MENSTRUAL PAIN RELIEF	24 CT	\$6
SLEEP AIDS				
P67	245414	ACETAMINOPHEN PM 500MG CAPLETS	24 CT	\$5
P68	124886	ACETAMINOPHEN PM 500MG CAPLETS	100 CT	\$10
P69	475817	IBUPROFEN PM 200MG CAPLETS	20 CT	\$5
P70	263674	MELATONIN 10MG CAPSULES	120 CT	\$18
P71	866535	MELATONIN 10MG CAPSULES	60 CT	\$12
P72	268542	MELATONIN 10MG GUMMIES STRAWBERRY	60 CT	\$13
P73	376137	MELATONIN 10MG TABLETS	60 CT	\$11
P74	892422	MELATONIN 12MG TABLETS	90 CT	\$15
P75	419642	MELATONIN 3MG TABLETS	120 CT	\$9
P76	343538	MELATONIN 5MG GUMMIES STRAWBERRY	60 CT	\$11
P77	454600	MELATONIN 5MG TABLETS	120 CT	\$11
P78	866534	MELATONIN 5MG TABLETS	90 CT	\$9
P79	374425	NAPROXEN SODIUM PM CAPLETS	20 CT	\$6
P80	918867	SLEEP-AID 25MG SOFTGELS	24 CT	\$8
P81	960108	SLEEP-AID 25MG TABLETS	96 CT	\$16
P82	918861	SLEEP-AID 50MG LIQUID BERRY	12 OZ	\$8
P83	933380	SLEEP-AID 50MG LIQUID BERRY	6 OZ	\$5
P84	222633	SLEEP-AID 50MG SOFTGELS	200 CT	\$30
P85	864199	SLEEP-AID 50MG SOFTGELS	32 CT	\$9

CODE	SKU	PRODUCT	SIZE	PRICE
READING GLASSES				
R1	592158	READERS +1.50 - ASSORTED	3 CT	\$20
R2	712934	READERS +2.00 - ASSORTED	3 CT	\$20
R3	923978	READERS +2.50 - ASSORTED	3 CT	\$20
R4	600741	READERS +2.75 - ASSORTED	3 CT	\$20
R5	639298	READERS +3.25 - ASSORTED	3 CT	\$20
R6	583101	READERS +1.50 - BLACK	1 CT	\$14
R7	630719	READERS +2.00 - BLACK	1 CT	\$14
R8	604172	READERS +2.50 - BLACK	1 CT	\$14
R9	706600	READERS +2.75 - BLACK	1 CT	\$14
R10	632602	READERS +3.25 - BLACK	1 CT	\$14
BONE JOINT CARE				
V1 ▶	349455	GLUCOSAMINE CHONDROITIN + D3 CAPLETS	100 CT	\$31
V2 ▶	145514	GLUCOSAMINE CHONDROITIN REGULAR STRENGTH TABLETS	150 CT	\$25
V3 ▶	247303	GLUCOSAMINE CHONDROITIN TRIPLE STRENGTH CAPLETS	120 CT	\$42
V5 ▶	166790	GLUCOSAMINE CHONDROITIN TRIPLE STRENGTH CAPLETS	80 CT	\$32
V6 ▶	247302	GLUCOSAMINE CHONDROITIN WITH MSM DOUBLE STRENGTH TABLETS	90 CT	\$28
CALCIUM				
V7 ▶	889908	CALCIUM 500MG + D3 25MCG GUMMIES	50 CT	\$12
V8 ▶	287250	CALCIUM 500MG + D3 25MCG GUMMIES	60 CT	\$12
V9 ▶	901330	CALCIUM 600MG + D3 20MCG TABLETS	120 CT	\$12
V10 ▶	409542	CALCIUM 600MG + D3 20MCG TABLETS	120 CT	\$12
V11 ▶	314939	CALCIUM 600MG TABLETS	150 CT	\$11
V12 ▶	145485	CALCIUM CITRATE + D3 TABLETS	120 CT	\$14
V13 ▶	244798	CALCIUM MAGNESIUM + ZINC TABLETS	100 CT	\$5
COENZYME				
V14 ▶	122869	COQ-10 50MG SOFTGELS	45 CT	\$12
V15 ▶	184708	COQ-10 100MG SOFTGELS	45 CT	\$27
V17 ▶	459957	COQ-10 400MG SOFTGELS	39 CT	\$49
COGNITIVE				
V20 ▶	592601	5-FUNCTION BRAIN HEALTH SOFTGELS	30 CT	\$30
V21 ▶	632558	6-FUNCTION BRAIN HEALTH SOFTGELS	30 CT	\$44
V22	714451	COGNITIVE HEALTH EXTRA STRENGTH CAPSULES	30 CT	\$35
EAR/ EYE				
V25 ▶	341637	INNER EAR PLUS CAPLETS	100 CT	\$28
V26 ▶	797751	LUTEIN 40MG SOFTGELS	30 CT	\$19
V27 ▶	460687	NATURAL LUTEIN 20MG SOFTGELS	60 CT	\$16
V28 ▶	449050	VISION HEALTH SUPPLEMENT	60 CT	\$19
FISH OIL				
V29	357343	FISH OIL 1000MG SOFTGELS	120 CT	\$11
V30 ▶	849036	FISH OIL 1000MG SOFTGELS	200 CT	\$15
V31 ▶	366732	FISH OIL 1200MG SOFTGELS	200 CT	\$18
V32 ▶	308698	OMEGA-3 FISH OIL ENHANCED WITH KRILL OIL 500MG SOFTGELS	80 CT	\$35
V33 ▶	717912	OMEGA-3 KRILL OIL 350MG ANTARCTIC PURE SOFTGELS	60 CT	\$26
V34 ▶	870668	OMEGA-3 KRILL OIL 500MG ANTARCTIC PURE SOFTGELS	45 CT	\$28
HAIR/ SKIN/ NAILS				
V35 ▶	271097	COLLAGEN + VITAMIN C TABLETS	120 CT	\$13
V36 ▶	928914	HAIR, SKIN & NAILS CAPLETS	200 CT	\$22

READING GLASSES

VITAMINS

▶ Dual-purpose item

Home delivery only

CODE	SKU	PRODUCT	SIZE	PRICE
V37 ▶	460133	HAIR, SKIN & NAILS CAPLETS	60 CT	\$12
HERBAL SUPPLEMENTS				
V38 ▶	710800	5-HTP 200MG CAPSULES	30 CT	\$12
V39	432062	BLACK ELDERBERRY GUMMIES	60 CT	\$19
V40 ▶	710802	CINNAMON 1000MG CAPSULES	180 CT	\$16
V41 ▶	305663	CRANBERRY 500MG CAPSULES	60 CT	\$16
V42 ▶	184707	FLAXSEED OIL 1000MG SOFTGELS	100 CT	\$14
V43 ▶	277439	FLAXSEED OIL 1000MG SOFTGELS	250 CT	\$23
V44 ▶	273868	GARLIC 400MG ODORLESS TABLETS	200 CT	\$11
V45 ▶	305315	GINGER ROOT 550MG CAPSULES	100 CT	\$15
V46 ▶	452271	MENOPAUSE SUPPORT CAPLETS	28 CT	\$19
V47 ▶	273799	SAW PALMETTO 450MG CAPSULES	250 CT	\$27
V48 ▶	337711	TURMERIC CURCUMIN 500MG CAPSULES	60 CT	\$10
IRON/ MAGNESIUM/ ZINC				
V49 ▶	350480	IRON 65MG TABLETS	90 CT	\$6
V50 ▶	246181	MAGNESIUM 250MG CAPLETS	100 CT	\$4
V51 ▶	850942	MAGNESIUM 500MG CAPLETS	100 CT	\$6
V52	277464	SLOW RELEASE IRON TABLETS	60 CT	\$14
V53 ▶	965748	TRIPLE MAGNESIUM COMPLEX CAPSULES	120 CT	\$10
V54 ▶	247239	ZINC 50MG TABLETS	100 CT	\$6
MULTI VITAMINS				
V55 ▶	808702	CHILDREN'S MULTIVITAMIN GUMMIES	70 CT	\$7
V56 ▶	378592	MEN'S MULTIVITAMIN	120 CT	\$11
V57 ▶	448404	MEN'S 50+ ADVANCED MULTIVITAMIN TABLETS	65 CT	\$8
V58 ▶	798066	MEN'S HEALTH FORMULA MULTIVITAMIN TABLETS	100 CT	\$9
V59 ▶	459960	ONE DAILY WOMEN'S 50 PLUS ADVANCED VITAMIN	100 CT	\$11
V60 ▶	255042	ONE DAILY WOMEN'S FORMULA VITAMIN	100 CT	\$9
V61 ▶	448393	WOMEN'S 50+ ADVANCED MULTIVITAMIN TABLETS	65 CT	\$8
V62 ▶	378615	WOMEN'S MULTIVITAMIN	120 CT	\$11
PRENATAL				
V63 ▶	252577	PRENATAL VITAMIN TABLETS	100 CT	\$11
SUPPLEMENTS				
V64 ▶	250191	POTASSIUM GLUCONATE 650MG CAPLETS	100 CT	\$5
V65 ▶	382098	PROSTATE MAX+ CAPLETS	60 CT	\$27
VIT A/ D/ K				
V66 ▶	199216	VITAMIN A 8000IU SOFTGELS	100 CT	\$6
V67 ▶	162640	VITAMIN D3 10,000IU SOFTGELS	60 CT	\$16
V68 ▶	346754	VITAMIN D3 1000IU SOFTGELS	100 CT	\$9
V69 ▶	695912	VITAMIN D3 1000IU SOFTGELS	300 CT	\$16
V70 ▶	710787	VITAMIN D3 2000IU SOFTGELS	100 CT	\$9
V71 ▶	277289	VITAMIN D3 400IU SOFTGELS	100 CT	\$4
V72 ▶	717911	VITAMIN D3 5000IU SOFTGELS	100 CT	\$14
VITAMIN B				
V73 ▶	928918	B-12 1000MCG TABLETS	400 CT	\$17
V74 ▶	247321	B-12 1000MCG TABLETS	60 CT	\$7
V75 ▶	204743	B-12 2000MCG TABLETS	60 CT	\$9
V76 ▶	933919	B-12 5000MCG MICROLOZENGES CHERRY	30 CT	\$14

CODE	SKU	PRODUCT	SIZE	PRICE
V77 ▶	343572	B-12 5000MCG MICROTABLETS	100 CT	\$15
V78 ▶	711999	B-12 VITAMIN 1000MCG TABLETS	200 CT	\$10
V79 ▶	965747	BIOTIN 10,000MCG SOFTGELS	60 CT	\$12
V80 ▶	931260	BIOTIN 5000MCG TABLETS	150 CT	\$22
V81 ▶	300258	FOLIC ACID 800MCG TABLETS	100 CT	\$4
V82 ▶	145626	SUPER B COMPLEX WITH VITAMIN C CAPLETS	100 CT	\$12
V83 ▶	300260	SUPER B COMPLEX WITH VITAMIN C CAPLETS	300 CT	\$29
VITAMIN C				
V84 ▶	973804	AIRSHIELD ADULT IMMUNITY GUMMY	42 CT	\$11
V85 ▶	446547	AIRSHIELD IMMUNITY GUMMIES	63 CT	\$19
V86 ▶	166595	CHEWABLE C 1000MG ORANGE FLAVOR	100 CT	\$15
V87 ▶	231878	VITAMIN C 1000MG CAPLETS	100 CT	\$15
V88 ▶	232025	VITAMIN C 1000MG CAPLETS	200 CT	\$19
V89 ▶	232553	VITAMIN C 500MG TABLETS	250 CT	\$13
V90 ▶	223420	VITAMIN C WITH ROSEHIPS CAPLETS	100 CT	\$11
V91 ▶	222901	VITAMIN C WITH ROSEHIPS TABLETS	100 CT	\$8
VITAMIN E				
V92 ▶	243204	VITAMIN E 1000IU SOFTGELS	50 CT	\$18
V93 ▶	240515	VITAMIN E 400IU SOFTGELS	100 CT	\$14
V94 ▶	242040	VITAMIN E 400IU SOFTGELS	250 CT	\$22

IMPORTANT: Item list is subject to change. In the event an item is out of stock, an item of similar or greater value will be substituted in your order. If an item is recalled by the manufacturer for any reason, it will be removed from the product offering immediately.

Frequently asked questions:

Where can I find my member ID number?

It can be found on the front of your dental/vision plan ID card. Refer to page 8 for additional instructions on how to locate it.

What is the Over-the-Counter (OTC) benefit?

The benefit lets you get over-the-counter items by going to any allowed stores. You can also order by phone at **1-888-628-2770 (TTY: 711)** Monday to Friday, from 9 AM to 8 PM local time or online at <https://www.cvs.com/otchs/myotc>. You order from a list of approved items, and it will be sent to your address.

How much is my OTC benefit?

You have \$50 per year.

How often can I use my OTC benefit?

Your OTC benefit can be utilized once throughout the year if you use the home delivery service, that is, if you order by phone or online. However, you can use your benefit unlimited times at any OTCHS-enabled CVS Pharmacy during the year.

Can I carry over unused benefit amount to the next benefit period?

Benefit amounts do not carry over.

Can I order more than my benefit amount?

You can't order more than your benefit amount online or by phone. However, you may go over your benefit amount at any allowed CVS Pharmacy®, CVS Pharmacy y mas®, or Navarro® store and pay the difference out of pocket.

Are all items available at the stores?

Not all items are available in stores. Items marked with a “☒” in the catalog can only be ordered over the phone or online.

Is there a limit on the number of items I can order?

There is no limit on the number of items you may order. You can order up to nine of the same item, per quarter. There are some items that have special limits. These are marked with a “★” or “■” in the catalog.

How long will it take to receive my order?

Most orders will arrive in less than 7 business days. It may take longer during peak volume periods as well as for orders that have hazardous items. If you have not received your order within 14 days please call OTC Health Solutions at **1-888-628-2770 (TTY: 711)** Monday to Friday, from 9 AM to 8 PM local time.

Can I cancel my order once it has been placed?

Orders can only be cancelled within 30 minutes after being placed. To cancel an order, you can use the automated IVR system or talk to an agent.

How do I confirm my order was placed?

Once the order is placed, you will receive an order number. Access to order history is also available in the portal/app. Always keep your order number.

Can I track my order?

You can use our automated IVR system to track an order. If your phone number or email was added to your account, you will also receive email/ text updates. You can also view tracking information through our OTCHS portal/app.

How can I receive another copy of this catalog?

You will get a digital copy of the catalog when you receive status updates through email or text. You can also order a copy using our automated IVR system, talking to an agent, or by printing one from the plan web page. A digital copy will also be available in the support section of the portal/app.

Where can I get additional information about the products?

In this catalog you will find SKU numbers that can be used at <https://www.cvs.com> to look up the images and item details.

How will the items be shipped?

Items are shipped via UPS to your home at no cost to you.

Can I return items and receive cash as reimbursement?

No, you receive an allowance from your dental/vision plan to spend on eligible OTC items, there are no cash reimbursements allowed through program.

What is the IVR used for?

You can always use our automated IVR system 24/7 to:

- Place an order
- Track an order
- Cancel an order
- Hear benefit information
- Order a catalog

Additional notes:

- To order certain vitamins, it is advised that you talk to your doctor before you place an order. These are called “dual-purpose items” which are marked with a “▶”.
- Items in this catalog are for personal use and can only be ordered for the member.

If you have not received your items within 14 days after ordering, please call: 1-888-628-2770 (TTY: 711), Monday to Friday, 9 AM to 8 PM local time.



