

OTC Benefit - Member Frequently Asked Questions (FAQ)

Aetna® Medicare and Allina Health | Aetna® Medicare members – please follow the link below to view the FAQ document.

[AetnaMedicare.com/OTCHS_FAQ](https://www.aetna.com/OTCHS_FAQ)

Aetna® Medicare members with an Aetna Medicare Payment Card by PayFlex® – please follow the link below to view the FAQ document applicable to you.

[Aet.na/PaymentCardOTCFAQs](https://aetna.com/PaymentCardOTCFAQs)