

CALIFORNIA CONSUMER PRIVACY ACT OF 2018 (CCPA) CONSUMER REQUEST METRICS – CALENDAR YEAR 2024

Pursuant to the California Consumer Privacy Act of 2018 (CCPA), CVS Pharmacy recording metrics reflect that it received, complied with in whole or in part, and denied the following requests during the calendar year 2024:

REQUEST TYPE	Number of Requests	Mean Number of Days Substantively Responded To
Requests to know	261	25
Requests to delete	3,634	8
Requests to correct	19	11
Requests to opt-out	16,838	0

Opt-out requests are immediately enforced through suppression of digital marketing cookies.

Return to the Privacy Policy